



NATIONAL ACCOUNT SERVICE PRICE LIST

EFFECTIVE
October 1st, 2024

Supersedes All Previous Versions



CHANGES FROM PREVIOUS VERSION

2024-10-01

Pages 10 - 25 Updated Consumer Service Labor Pricing
New Consumer Service Codes

Filter parts and labor codes have been separated into parts only and labor only codes. Please use the applicable filter parts code and the filter installation labor code.

FILTERS	Product Code	QTY.	PARTS	LABOR	TOTAL
Filter Installation	089 284	Each		F/R	F/R
Oil Filter, Parts Only	089 285	Each	LMP		LMP
Diesel Fuel Filter	047 691	Each	LMP		LMP
Air Filter	047 285	Each	LMP		LMP
Fuel Filter-In Line	047 254	1	LMP		LMP
Fuel Filter In Carb.	047 243	1	LMP		LMP
Fuel Filter — Fuel Injection	047 297	1	LMP		LMP
Breather Element	047 260	1	LMP	F/R	LMP/FR
Canister Filter	047 667	1	LMP		LMP
Cabin Air Filter	047 256	Each	LMP		LMP
Recyclable Fuel Filter Disposal	046 139	1	LMP		LMP
Oil Filter Disposal	046 269	Each	\$ 1.90		\$ 1.90

The preventative maintenance Engine/Maintenance Tune-Up for 4, 6, or 8-cylinder parts and labor codes have been removed. Please use the codes below.

ENGINE DIAGNOSTIC AND TUNE-UP	Product Code	QTY.	PARTS	LABOR	TOTAL
Spark Plugs	047 272	Each	LMP		LMP
Install Spark Plugs	047 126	1		F/R	F/R

TPMS parts and labor codes have been separated into parts only and labor only codes. Please use the applicable codes below.

VEHICLES WITH AUTO, P-METRIC, AND LIGHT TRUCK TIRES	Product Code	QTY.	PARTS	LABOR	TOTAL
TPMS Sensor	040 231		LMP		LMP
Tire Pressure Monitor Kit	040 232		LMP		LMP
TPMS Valve Cap	040 233		LMP		LMP
TPMS Valve Core	040 234		LMP		LMP
Service TPMS Sensors/System	040 235	Each		\$ 3.55	\$ 3.55
Install TPMS Part	046 711	Each		F/R	F/R
TPMS Diagnostics	040 236	Each		F/R	F/R
TPMS Sensor Band Component(s) (Ford)	040 305	Each	LMP		LMP

New equipment/forklift codes.

UTV / ATV / Equipment / Forklift	Product Code	QTY.	PARTS	LABOR	TOTAL
Equipment (Forklift) Parts	040 425	Each	LMP		LMP
Equipment (Forklift) Labor	040 426	Each		F/R	F/R

National Account customers will not pay shop supplies

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Abbreviations- CIR- Current Inspection Rate; F/R- Flat rate; LMP – Local Market Price; N/C No Charge; CML- Current Manufacturer’s List

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BILLING INSTRUCTIONS

GENERAL INSTRUCTIONS

1. Be sure customer has proper authorization for work to be done in form of credit card, physical purchase order, or purchase order number. Consult National Accounts Manual & Information on Tire-HQ.
2. Record necessary data such as purchase order or credit card number, vehicle number, location code, odometer reading, VIN number, etc. on delivery receipt. Consult National Accounts Manual & Information on Tire-HQ.
3. Do not perform work covered by a new car warranty unless permission is given by the fleet manager.
4. The national account delivery receipt must indicate product code number and description of each item as shown on the price list.
5. Installation of shocks other than heavy-duty must be specifically authorized on purchase and/or have the fleet manager's approval, as driver authorization only is not sufficient.
6. Non pre-priced labor is billed at Mitchell Flat Rate Manual Time (F/R) utilizing the appropriate labor rate per hour.
7. Non pre-priced Automotive Parts are to be billed at Current List Price (CL/GSP)
8. All Automotive Service must be billed itemizing parts and labor separately
9. All parts unless clearly identified on the invoice "rebuilt or used or reconditioned" are to be new.
10. Prices shown are on repairs on most automobiles and light trucks up through ¾ ton.
11. Service work exceeding purchase order, coupon, or service credit card dollar limit must have the approval of the driver's fleet manager/supervisor and/or additional purchase or credit card number. Note on delivery receipt the name and phone number of the person approving.
12. Do not make any modifications on any car, such as conversion kits for automatic adjustable brakes to manual brakes, gas pressure regulators, etc. Nothing that would modify it away from its original equipment.
13. Inspect all service work performed and road test.
14. State mandated charges will automatically be invoiced by Goodyear's accounting dept. These taxes are NEVER to be put on the delivery receipt.
15. Engine rebuilding or replacement and transmission replacement cannot be invoiced through the National Account Program. They must be invoiced locally.
16. National Account customers will not pay shop supply charges

ADMINISTRATIVE FEES

Consumer-	TSN Service Parts and Labor Codes 8.25%
	Non-TSN Service Parts and Labor Codes 10.75%
	Tire related services are not charged an admin fee
Commercial-	CTSN Service Parts and Labor Codes 5%
	Non-CTSN Service Parts and labor Codes 9%
OTR-	Service Parts and Labor Codes 5%

*Please check Tire-HQ regularly for any customer specific exceptions

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GOODYEAR LIMITED WARRANTY FOR NATIONAL ACCOUNTS - AUTO AND LIGHT TRUCK

All parts and labor are warranted to be free from defects in material or workmanship from date of the original repair order delivery receipt based on miles or months whichever comes first.

Any necessary corrections within this warranty period will be made by appointment and upon presentation of the driver's copy of the repair order to the store or dealer having performed the original service. Repairs required identical to those previously performed will be rendered on a no-charge basis within the warranty period. Additional parts or labor that may be required, not on the original repair order, will be billed at the rate in effect at the time of service.

The vehicle should be returned to the original repairing store if it is within 25 miles and can be safely driven there. If the vehicle cannot be returned to original repairing store or dealer, emergency corrective repairs for safe vehicle operation under this warranty can be performed by another store or dealer listed in the directory. The vehicle should then be returned to original store for any additional warranty repairs required.

Where you can obtain warranty service:

If you are less than 25 miles away from the Independent Repair Facility, you must return your vehicle to the Independent Repair Facility where the warranted service was performed and present your copy of the original repair order. If you are more than 25 miles from the Independent Repair Facility, you must follow the below procedures noted below.

What you must do to obtain warranty service in network:

The servicing location must call into 877-216-4460. The servicing location will need a copy of the original repair invoice or delivery receipt and estimates for the new repair. If the driver is unable to provide a copy of the original repair, the servicing location should reach out to goodyearnationalaccounts@goodyear.com to obtain a copy.

The servicing location will be asked to provide all documents via email by the Sonsio claim agent. The servicing location will then be paid by Sonsio on all approved claims via credit card or check payment.

What you must do to obtain warranty service outside of the Goodyear network:

The fleet or fleet management company must call into 877-216-4460. The fleet or fleet management company will need a copy of the original repair invoice or delivery receipt and estimates for the new repair. If you need assistance obtaining a copy of an invoice, reach out to your Goodyear account manager or goodyearnationalaccounts@goodyear.com.

The fleet or fleet management company will be asked to provide all documents via email by the Sonsio claim agent. The fleet or fleet management company will then be paid by Sonsio on all approved claims via credit card or check payment.

GOODYEAR LIMITED WARRANTY FOR NATIONAL ACCOUNTS - AUTO AND LIGHT TRUCK

Specific Limited Warranty Periods:

- Air Conditioning Services: Parts: 6 months or 6,000 miles, whichever comes first.
 Labor: 6 months or 6,000 miles, whichever comes first.
- Air Shocks: Parts: 6 months or 6,000 miles, whichever comes first.
 Labor: 6 months or 6,000 miles, whichever comes first.
- Alignment: Parts: 6 months or 6,000 miles, whichever comes first.
 Labor: 6 months or 6,000 miles, whichever comes first.
- Batteries: See manufacturer’s specified warranty, ONLY covered through installer’s facility
- Belts and Hose: Parts: 12 months or 12,000 miles, whichever comes first.
 (cooling system) Labor: 12 months or 12,000 miles, whichever comes first.
- Brake Overhaul: Parts: Lifetime
 w/Remanufactured Calipers Labor: 24 months or 24,000 miles, whichever comes first.
 Wheel Cylinders
- 3/4 Ton Brake Overhaul Parts: 6 months or 6,000 miles, whichever comes first.
 w/remanufactured Calipers Labor: 6 months or 6,000 miles, whichever comes first.
 Wheel Cylinders
- Brake Services (excluding overhaul): Parts: 12 months or 12,000 miles, whichever comes first.
 Labor: 12 months or 12,000 miles, whichever comes first.
- Cooling System Services: Parts: 12 months or 12,000 miles, whichever comes first.
 Labor: 12 months or 12,000 miles, whichever comes first.
- Engine Tune-Up: Parts: 6 months or 6,000 miles, whichever comes first.
 Labor: 6 months or 6,000 miles, whichever comes first.
- Starter/Alternators Parts: 12 months or 12,000 miles, whichever comes first.
 Labor: 12 months or 12,000 miles, whichever comes first.
- Exhaust Components Parts: 12 months or 12,000 miles, whichever comes first.
 (excluding muffler) Labor: 12 months or 12,000 miles, whichever comes first.
- MacPherson Strut: Parts: 24 months or 24,000 miles, whichever comes first.
 cartridges and assemblies Labor: 12 months or 12,000 miles, whichever comes first.
- Muffler: Parts: 12 months or 12,000 miles.
 Labor: 12 months or 12,000 miles, whichever comes first.
- Shock/Absorbers: Parts: Lifetime, to the original purchaser.
 Labor: 12 months or 12,000 miles, whichever comes first.
- Steering and Suspension Parts: Parts: 12 months or 12,000 miles, whichever comes first.
 Labor: 12 months or 12,000 miles, whichever comes first.
- Wheel Balance: Parts: 12 months or 12,000 miles, whichever comes first.
 Labor: 12 months or 12,000 miles, whichever comes first.
- All Other Repairs Not Listed Above — 6 months or 6,000 miles.

EXCLUSIONS

1. Any warranty will not apply if the repair order indicates certain specific labor, parts, or service required for satisfactory performance were not authorized.
2. Warranty repair cost will not exceed the cost of the original repair or service.
3. This service warranty does not in any way extend to special or consequential damages, nor does it apply to any failure due to fire, theft, road damage, wreck, or collision, or any negligent or willful abuse.
4. 3/4 ton and larger truck warranty: 6 months or 6,000 miles.
5. Emergency vehicles repairs are warranted for 12 months or 12,000 miles, whichever comes first.

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VAST ONLINE NATIONAL ACCOUNT DELIVERY PROCESSING

1. From the Vast Online Home Page, click the POS icon, then GDYR-US National Account from Delivery Receipts Menu.
2. Type the Ship-To Name of the National Account and click the search icon. If the Ship-To exists, click the desired line and click select. Click the desired vehicle and click Select.
3. If the Ship-To does not exist, click the Add Customer button. From the Customer Contact screen, type the name of the Ship-To, and search the US National Account by typing the name, or national account number. Type the Address, City, State, Zip, and Phone for the ship-to.
4. Click the Driver button, and type driver First Name, Last Name, Phone, and click Save.
5. Select the vehicle Year, Make, and Model. Search for the Engine size and type the Mileage. Press the Continue button.
6. On the Requirements screen the fields will be varied, as they are account driven, such as service card numbers, purchase orders, branches, lessees, clients, and so on...if not known, click in the Response field for the desired requirement, then click the Show Mask button. Review the screen legend for characters and format and click Cancel to return to the Requirement Responses screen. Type the entry in the Response field(s) for each requirement and click the Validate button. If valid, you will receive message 'All responses are valid'. If you have errors you cannot identify, please contact Vast Online Support for guidance (1-866-418-0681/option #2). Once all entries are validated, click the Save button.
7. If the product or service codes to be billed are known, you can type the product/service code in the Product Number field. Click the Tires button to search for tires, or click Products, then Packages to select services.
8. After all codes for delivery have been entered, the normal process is to print the work order, by clicking Finish, then Save and Print Work Order.
9. After the service work is completed, recall the work order from the Outstanding Work Orders screen.
10. If the document is ready to complete, click Finish, then Invoice and Print. The system will prompt for each screen each screen that needs to be completed, such as parts/tire ordering, tire registrations, and service technician's assignment.
11. When all information on the screens have been fulfilled, the print screen will generate for the national account.

TIRE-HQ NATIONAL ACCOUNT MANUAL DELIVERY PROCESSING

1. Log into www.tire-hq.com using your Username and Password.
2. Under Dealer Programs select National Account > Manual & Information.
3. If the National Account number is known, type it in the search box. If you don't know the number, type the National Account name in the search box and click Search.
4. Locate the desired account, then click on the National Account number.

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1. To start a delivery for a National Account click Transactions.
 2. Then under Deliveries click on A-National Account
 3. Type the document number for this delivery in the national Account Doc # field (Your invoice, reference number, or dealer document number.)
 4. Type the ship date for this delivery in the Ship Date (mmddyy) field.
 5. Select the nonsig for the location that performed the delivery from the drop-down list for the stores nonsig.
 6. Type the 4-digit account number in the National Account No. field.
 7. Leave the Bill To Nonsig/Name Search field blank.
 8. Select the Vehicle Type from the drop-down. (example AU-Auto)
 9. The Standard DR radio button should be selected.
 10. Click the **Next→** button.
 11. Confirm the **Bill To:** name by clicking on the drop-down menu. This will display the list of usable nonsig numbers. (If this area was already filled in...this step would have been skipped).
 12. Confirm the Ship To: name. If blank, click on the drop-down list and locate the correct Ship To and click on the line item to populate the name and address fields. If the Ship To is not listed in the drop-down, select New Entry and then complete the name and address fields in the Ship To information section.
 13. Click **Yes** or **No** if the delivery will be out of state.
 14. Click the **Next→** button. If you added a **Bill To** and/or **Ship To** entry, an add message will be displayed for each entry. Click on OK button to save.
 15. Type in all requirement data in the spaces provided. If you are not sure of the format needed, click on the **i** to open a window that will provide the correct format.
 16. After clicking the **Next→** button, any Invalid Data will be identified under the requirement where invalid data was entered. Verify the requirement data for accuracy. Again, you can click on the **i** button to find the correct format.
 17. Fill in **Product Code** and **Quantity** for each product installed or service performed. You may click on the **i** to search for service codes. Then click **Verify Products**.
 18. With all products and services verified, click **Send, Send & Queue** to complete the document.
 19. Once you have Queued the document click the Print link to print a copy for your records.
- NOTE: The National Account Name listed at the top of the processing screens is a link to the National Account Manual. If you click on the account name, the National Account Manual will launch for this specific account and provide all of the requirement information.

NATIONAL ACCOUNT 8-STEP AUTHORIZATION GUIDE

1. **IDENTIFY THE DRIVER**
Request fleet credentials and verify that the vehicle matches the credentials. Get the driver's phone number.
2. **REVIEW FLEET CREDENTIALS**
Establish who authorizes the service and determines the limits for required work.
3. **INSPECT THE VEHICLE**
Verify, with the driver, the inspections that are to be performed.
4. **IDENTIFY AND RECORD FLEET REQUIREMENTS**
Check Tire-HQ for all fleet requirements. Common requirements include VIN, license plate, drivers full name, and company name.
5. **PREPARE RECOMMENDATION AND ESTIMATE**
List and estimate services related to the driver's primary reason for bringing the vehicle in. List any related recommendations. Have technical justifications ready to support your recommendations. Have all product codes and prices ready to ensure billing will agree with the purchase order.
6. **ACQUIRE AUTHORIZATION**
Follow limits and authorization instructions for the fleet. Check Tire-HQ for fleet authorization procedures.
7. **PERFORM WORK**
Only complete work that was authorized. Always update your PO if any changes were needed. Unauthorized work will be charged back.
8. **REVIEW FINALIZED WORK WITH THE DRIVER**
Driver must sign Delivery Receipt

SUBMIT BILLING

Use Tire-HQ or another 3rd party billing system to submit billing to Goodyear.

U.S. & CANADA NATIONAL ACCOUNT BILLING HELP LINE

Phone # -- 800-633-6802

Option 1 – Billing Inquiries

Option 2 – Billing Corrections

Option 3 – Dealer A/R

Email: For items already billed / invoiced - na_corrections@goodyear.com

For items not yet billed / invoiced - na_billing@goodyear.com

ZONE LABOR RATES

Effective October 1, 2021, National Account Zone Labor Rates will be available exclusively on the Goodyear Fleet Network site. Please log into [Goodyear Fleet Network](#) and enter your zip code to determine your zone labor rate. This data will be published effective October 1st, 2021. Please contact your Goodyear Sales Representative if you have any questions concerning your Zone Labor Rate.

<https://www.goodyearfleetnetwork.com/>

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CONSUMER SERVICE PRICING

TIRE AND WHEEL SERVICE

VEHICLES WITH AUTO, P-METRIC, AND LIGHT TRUCK TIRES	Product Code	QTY.	PARTS	LABOR	TOTAL
Auto, P-Metric, & LT Consumer Tire Installation	046 710	Each		F/R	F/R
Winter Tire Changeover - Fall or Spring					
When not purchasing new tires at the time of the changeover	046 582	Each		\$ 11.95	\$ 11.95
Flat Repair, Remove, Repair, Mount	040 265	Each	\$ 3.55	\$ 15.20	\$ 18.75
Rotate Mounted Tires					
When done in conjunction w/ four wheel balancing rotation is to be	046 161	Each		\$ 4.85	\$ 4.85
Additional mount charge tires w/45 or lower aspect ratio	046 383	Each		\$ 7.10	\$ 7.10
New Valve Stem	041 263	Each	\$ 3.55		\$ 3.55
Consumer Tire Disposal Fee *Charged by Dealer- NOT a State Fee w/ new tire purchase (except AR, OK - do not allow w/ tire purchase) NY max \$2.50	046 278	Each	LMP		LMP
Consumer Tire Disposal Fee *Charged by Dealer- NOT a State Fee w/o new tire purchase (only AR, OK)	040 206	Each	LMP		LMP
Wheel Balance - Automobiles, Light Trucks and Vans	044 263	Each	\$ 3.55	\$ 12.30	\$ 15.85
Wheel Balance/Valve Stem Combination	044 203	Each	\$ 7.10	\$ 12.30	\$ 19.40
Consumer Winter Tire Studding	040 210	Each		F/R	F/R
Lug Nut	046 740	Each	LMP		LMP
Flat Repair, Remove, Repair, Mount - Light Truck w/ Dual Application	040 266	Each	\$ 4.10	\$ 16.85	\$ 20.95
Rotate Mounted Tires (Single Wheels)					
When done in conjunction w/ four wheel balancing rotation is to be	046 163	Each		\$ 4.85	\$ 4.85
Rotate Mounted Tires at No Charge	040 710	Each	N/C	N/C	
New Valve (Metal with Tire Change)	041 206	Each	\$ 7.95		\$ 7.95
Auto Wheel	040 220	Each	LMP		LMP
Truck Rim/Wheel	040 221	Each	LMP		LMP
Tire Storage	046 467	Each		F/R	F/R
Freight Charge	099 024	Each		F/R	F/R
TPMS Sensor	040 231		LMP		LMP
Tire Pressure Monitor Kit	040 232		LMP		LMP
TPMS Valve Cap	040 233		LMP		LMP
TPMS Valve Core	040 234		LMP		LMP
Service TPMS Sensors/System	040 235	Each		\$ 3.55	\$ 3.55
Install TPMS Part	046 711	Each		F/R	F/R
TPMS Diagnostics	040 236	Each		F/R	F/R
TPMS Sensor Band Component(s) (Ford)	040 305	Each	LMP		LMP

*The above tire disposal fees are NOT State mandated fees. State mandated fees are charged automatically through Goodyear.

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CONCIERGE SERVICES

Concierge Services	Product Code	QTY.	PARTS	LABOR	TOTAL
Valet Service - Pickup and Drop Off	046 919	1		F/R	F/R
Mobile Service Call - Residential Location	046 983	1		F/R	F/R
Mobile Service Call - Commercial Location	046 984	1		F/R	F/R
Mobile Service Call - Job Site Location	046 985	1		F/R	F/R

EV SERVICES

EV Services	Product Code	QTY.	PARTS	LABOR	TOTAL
EV - Check Battery Cooling System	046 538	1		F/R	F/R

OIL CHANGE AND FILTER SERVICE

LUBE-OIL-FILTER	Product Code	QTY.	PARTS	LABOR	TOTAL
Conventional Lube-Oil-Filter (Up to 5 qts)	077 205	1	\$ 18.10	\$ 11.65	\$ 29.75
Semi-Synthetic Lube-Oil-Filter (Up to 5 qts)	077 520	1	\$ 36.25	\$ 11.65	\$ 47.90
Dexos Lube-Oil-Filter (Up to 5 qts)	077 351	1	\$ 31.41	\$ 11.65	\$ 43.06
Full Synthetic Lube-Syn-Oil-Filter Change (Up to 5 qts)	077 257	1	\$ 49.56	\$ 11.65	\$ 61.21
Conventional Lube-Oil-Filter (Up to 6 qts)	077 364	1	\$ 22.94	\$ 11.65	\$ 34.59
Semi-Synthetic Lube-Oil-Filter (Up to 6 qts)	077 365	1	\$ 43.51	\$ 11.65	\$ 55.16
Dexos Lube-Oil-Filter (Up to 6 qts)	077 366	1	\$ 37.46	\$ 11.65	\$ 49.11
Full Synthetic Lube-Syn-Oil-Filter Change (Up to 6 qts)	077 367	1	\$ 59.24	\$ 11.65	\$ 70.89
Check and top off fluid levels Battery,Master Cyl.,Trans,Radiator,Washer (excludes extended-life coolant)	077 165	1	N/C	N/C	N/C
Diesel Lube-Oil-Filter – (Up to 10 Qts)	077 306	1	\$ 72.60	\$ 20.85	\$ 93.45
Diesel Lube-Oil-Filter – (Up to 12 Qts)	077 304	1	\$ 87.12	\$ 23.50	\$ 110.62
Diesel Lube-Oil-Filter – (Up to 15 Qts)	077 307	1	\$ 108.90	\$ 24.65	\$ 133.55
Diesel Lube-Oil-Filter Full Synthetic – (Up to 15 Qts)	077 303	1	\$ 185.95	\$ 24.65	\$ 210.60
FILTERS	Product Code	QTY.	PARTS	LABOR	TOTAL
Filter Installation	089 284	Each		F/R	F/R
Oil Filter, Parts Only	089 285	Each	LMP		LMP
Diesel Fuel Filter	047 691	Each	LMP		LMP
Air Filter	047 285	Each	LMP		LMP
Fuel Filter-In Line	047 254	1	LMP		LMP
Fuel Filter In Carb.	047 243	1	LMP		LMP
Fuel Filter — Fuel Injection	047 297	1	LMP		LMP
Breather Element	047 260	1	LMP	F/R	LMP/FR
Canister Filter	047 667	1	LMP		LMP
Cabin Air Filter	047 256	Each	LMP		LMP
Recyclable Fuel Filter Disposal	046 139	1	LMP		LMP
Oil Filter Disposal	046 269	Each	\$ 1.90		\$ 1.90

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OIL CHANGE AND FILTER SERVICE CONT.

LUBRICATION-OIL-GREASE	Product Code	QTY.	PARTS	LABOR	TOTAL
Lubrication Cars-Lt Truck-Van	077 164	1	\$ 0.85	\$ 9.60	\$ 10.45
Install Grease Fittings Only (Lube Extra)	077 201	Each	\$ 0.85	\$ 4.20	\$ 5.05
Conventional Oil (Per Qt.)	077 283	Per Qt.	\$ 4.40		\$ 4.40
Conventional Oil (Per 1/2 Qt.)	077 210	Each	\$ 2.20		\$ 2.20
Semi-Synthetic Oil (Per Qt.)	077 287	Per Qt.	\$ 6.60		\$ 6.60
Semi-Synthetic Oil (Per 1/2 Qt.)	077 338	1/2 Qt.	\$ 3.30		\$ 3.30
Dexos Oil (Per Qt.)	077 352	Per Qt.	\$ 5.50		\$ 5.50
Dexos Oil (Per 1/2 Qt.)	077 353	Each	\$ 2.75		\$ 2.75
Full Synthetic (Per Qt.)	077 288	Per Qt.	\$ 8.80		\$ 8.80
Full Synthetic Oil (Per 1/2 Qt.)	077 328	Each	\$ 4.40		\$ 4.40
Diesel Oil (Per Qt.)	077 208	Per Qt.	\$ 7.26		\$ 7.26
Diesel Oil (Per 1/2 Qt.)	077 286	Each	\$ 3.63		\$ 3.63
Diesel Oil Full Synthetic (Per Qt.)	077 280	Per Qt.	\$ 12.40		\$ 12.40
Diesel Oil Full Synthetic (Per 1/2 Qt.)	077 327	1/2 Qt.	\$ 6.20		\$ 6.20
DEF Diesel Exhaust Fluid	053 212	Each	LMP		LMP
Auto Diesel Full Synthetic (Per Qt.)	077 332	Per Qt.	\$ 12.05		\$ 12.05
Auto Diesel Full Synthetic (Per 1/2 Qt.)	077 333	Per Qt.	\$ 6.05		\$ 6.05
Synthetic Gear Oil (Per Pint)	077 289	Per Pt.	LMP	F/R	LMP/FR
Gear Oil - Differential and some Std. Shift Transmissions	077 202	Per Pt.	\$ 5.40		\$ 5.40
Synthetic Transmission Fluid	077 331	Per Qt.	\$ 10.70		\$ 10.70
Power Steering Fluid (Per Pt.)	077 297	Per Pt.	\$ 4.10		\$ 4.10

COMPUTERIZED VEHICLE ALIGNMENT

COMPUTERIZED VEHICLE ALIGNMENT	Product Code	QTY.	PARTS	LABOR	TOTAL
Vehicle Alignment Check Only	078 161	1		\$ 40.80	\$ 40.80
Computerized Alignment					
Reference Thrust Angle No Rear Wheel Adjustments	078 157	1		\$ 97.80	\$ 97.80
Computerized 4 Wheel Alignment					
Includes Mechanical Rear Adjustments	078 162	1		\$ 104.75	\$ 104.75
Electronic Stability Control Reset	078 148	1		F/R	
*All 4 Wheel Drive vehicle alignment and Ford I Beam pricing is to be regular computerized vehicle alignment charge(s) plus camber/caster correction as detailed below					
Cosmo Shim Camber Correction Left	078 209	1	LMP	F/R	LMP/FR
Cosmo Shim Camber Correction Right	078 210	1	LMP	F/R	LMP/FR
Offset Bushing Camber/Caster Correction Left	078 212	Each	LMP	F/R	LMP/FR
Offset Bushing Camber/Caster Correction Right	078 213	Each	LMP	F/R	LMP/FR
Trucks with Solid Axle — Set Toe Only	078 155	1		F/R	F/R
Rear-Camber/Toe Shim (Per Side)	078 220	Each	LMP	F/R	LMP/FR

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SUSPENSION

SUSPENSION	Product Code	QTY.	PARTS	LABOR	TOTAL
Front Coil Springs	042 201	1	LMP	F/R	LMP/FR
Rear Springs	042 602	1	LMP	F/R	LMP/FR
Rear Cargo Coils	042 277	Pair	LMP	F/R	LMP/FR
Front Cargo Coils	042 212	Pair	LMP	F/R	LMP/FR
Strut Rod Bushing (Except Ft. W.D.) Left	042 286	1	LMP	F/R	LMP/FR
Strut Rod Bushing (Except Ft. W.D.) Right	042 287	1	LMP	F/R	LMP/FR
Strut Rod Bushings — Ft. W.D. Left	042 288	1	LMP	F/R	LMP/FR
Strut Rod Bushings — Ft. W.D. Right	042 289	1	LMP	F/R	LMP/FR
Stabilizer Links	042 290	1	LMP	F/R	LMP/FR
Stabilizer Bar Mount Bushings Ford — GM	042 291	1	LMP	F/R	LMP/FR
Chrysler Stabilizer Bar Mount Bushing	042 292	1	LMP	F/R	LMP/FR
Ball Joint Upper Left	042 297	1	LMP	F/R	LMP/FR
Ball Joint Upper Right	042 293	1	LMP	F/R	LMP/FR
Ball Joint Lower Left	042 294	1	LMP	F/R	LMP/FR
Ball Joint Lower Right	042 295	1	LMP	F/R	LMP/FR
Right Upper Control Arm	042 305	1	LMP	F/R	LMP/FR
Right Lower Control Arm	042 306	1	LMP	F/R	LMP/FR
Left Upper Control Arm	042 307	1	LMP	F/R	LMP/FR
Left Lower Control Arm	042 308	1	LMP	F/R	LMP/FR

SHOCKS AND STRUTS

SHOCKS/STRUTS	Product Code	QTY.	PARTS	LABOR	TOTAL
Gas Charged Shocks Front	043 240	Each	LMP	F/R	LMP/FR
Gas Charged Shocks Rear	043 241	Each	LMP	F/R	LMP/FR
Gas Charged Truck & Van Shocks Front	043 242	Each	LMP	F/R	LMP/FR
Gas Charged Truck & Van Shocks Rear	043 243	Each	LMP	F/R	LMP/FR
MacPherson Strut Cartridge	079 201	Each	LMP	F/R	LMP/FR
Gas Charged MacPherson Strut Cartridge	079 220	Each	LMP	F/R	LMP/FR
MacPherson Strut Assembly	079 202	Each	LMP	F/R	LMP/FR
Gas Charged MacPherson Strut Assembly	079 210	Each	LMP	F/R	LMP/FR
Modified MacPherson Strut Assembly	079 203	Each	LMP	F/R	LMP/FR
Gas Charged Modified Strut Assembly	079 212	Each	LMP	F/R	LMP/FR
Spring Seat Shock Absorber	079 206	Each	LMP	F/R	LMP/FR
Gas Charged Spring Seat Shock	079 213	Each	LMP	F/R	LMP/FR
Torque Strut	042 605	Each	LMP	F/R	LMP/FR
Strut Cushion	079 221	Each	LMP	F/R	LMP/FR
Strut Bearing Plate					
N/C for labor when done in conjunction with strut repair/replacement					
Flat rate labor charge when used w/o strut repair/replacement. Use code 077					
221	079 214	Each	LMP	F/R	LMP/FR
Trunk/Hood Lift	043 217	Each	LMP	F/R	LMP/FR
Hatch Lift	043 218	Each	LMP	F/R	LMP/FR
Import Hatch Lift	043 219	Each	LMP	F/R	LMP/FR
Strut/Shock Absorber Front (Parts and Labor)	079 230	Each	LMP	F/R	LMP/FR
Struck/Shock Absorber Rear (Parts and Labor)	079 231	Each	LMP	F/R	LMP/FR

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STEERING SYSTEM

STEERING SYSTEM	Product Code	QTY.	PARTS	LABOR	TOTAL
Power Steering Fluid Exchange Service	069 206	1	\$ 45.10	\$ 58.85	\$ 103.95
Idler Arm	042 265	Each	LMP	F/R	LMP/FR
Pitman Arm	042 203	1	LMP	F/R	LMP/FR
Center Link	042 204	1	LMP	F/R	LMP/FR
Gear Box Adjustment	042 108	1		F/R	F/R
Tie Rod Ends Left Outer	042 296	1	LMP	F/R	LMP/FR
Tie Rod Ends Right Outer	042 205	1	LMP	F/R	LMP/FR
Tie Rod Ends Left Inner	042 206	1	LMP	F/R	LMP/FR
Tie Rod Ends Right Inner	042 207	1	LMP	F/R	LMP/FR
Tie Rod Ends Left Side Inner and Outer	042 610	Both	LMP	F/R	LMP/FR
Tie Rod Ends Right Side Inner and Outer	042 611	Both	LMP	F/R	LMP/FR
Rack and Pinion Steering Left Outer Tie Rod Ends	042 182	Each	LMP	F/R	LMP/FR
Rack and Pinion Steering Right Outer Tie Rod Ends	042 183	Each	LMP	F/R	LMP/FR
Rack and Pinion Steering Left Inner Tie Rod End Assembly Includes R & R Rack	042 274	1	LMP	F/R	LMP/FR
Rack and Pinion Steering Right Inner Tie Rod End Assembly Includes R & R Rack	042 209	1	LMP	F/R	LMP/FR
Rack and Pinion Steering Inner & Outer-Same Side	042 269	1	LMP	F/R	LMP/FR
Rubber Bellows Boot Left Side	042 276	1	LMP	F/R	LMP/FR
Rubber Bellows Boot Right Side	042 210	Each	LMP	F/R	LMP/FR
Rack Mount Bushings	042 298	Each	LMP	F/R	LMP/FR
Adjust Rack and Pinion Gear Lash (On Car)	042 111	1		F/R	F/R
Remanufactured Rack and Pinion Assembly	042 224		LMP	F/R	LMP/FR

BRAKE DISC SERVICE

BRAKE DISC SERVICE Auto, Light Truck, Van including 1/2 Ton	Product Code	QTY.	PARTS	LABOR	TOTAL
Front Disc Brake Service - For Most Vehicles Includes Disc Pads / Labor (Excludes ceramic pads)	052 116	1	\$ 85.05	\$ 125.05	\$ 210.10
Front Disc Brake Service - For Most Vehicles Includes Disc Pads / Labor (Includes Ceramic Pads)	052 311	1	\$ 108.15	\$ 125.05	\$ 233.20
Rear Disc Brake Service Includes Disc Pads / Resurface Rotors / Labor (Excludes ceramic pads)	052 119	1	\$ 69.00	\$ 145.75	\$ 214.75
Rear Disc Brake Service Includes Disc Pads / Resurface Rotors / Labor (Includes ceramic pads)	052 307	1	\$ 92.75	\$ 145.75	\$ 238.50
New Disc Brake Rotors Left Front	052 687	1	LMP		LMP
New Disc Brake Rotors Right Front	052 688	1	LMP		LMP
New Disc Brake Rotors Left Rear	052 689	1	LMP		LMP
New Disc Brake Rotors Right Rear	052 690	1	LMP		LMP
New Disc Brake Rotors Rear	052 698	Each	LMP		LMP
New Disc Brake Rotors Front	052 699	Each	LMP		LMP
Install New Disc Brake Rotor Used when rotors replaced not in conjunction w/ brake service	052 579	Each		F/R	F/R
Front Disc Brake Pads (excludes ceramic)	052 299	1	LMP		LMP
Front Disc Brake Pads (ceramic)	052 288	1	LMP		LMP
Front Disc Brake Pads (Labor)	052 126	1		F/R	F/R
Rear Disc Brake Pads (excludes ceramic)	052 287	1	LMP		LMP
Rear Disc Brake Pads (ceramic)	052 308	1	LMP		LMP
Rear Disc Brake Pads (Labor)	052 127	1		F/R	F/R

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BRAKE DISC SERVICE CONT.

BRAKE DISC SERVICE Auto, Light Truck, Van including 1/2 Ton	Product Code	QTY.	PARTS	LABOR	TOTAL
Disc Hardware Kits (Labor N/C with Brake Srv)	052 290		LMP	F/R	LMP/FR
Install Hardware Kit	052 191		LMP	F/R	LMP/FR
Caliper Guide Pin Kit (Labor N/C with Brake Srv)	052 292	Per Whl	\$ 14.85		\$ 14.85
Install Guide Pin Kit	052 193	1	LMP	F/R	LMP/FR
Overhaul Disc Caliper Left Front	052 633	1	LMP	F/R	LMP/FR
Overhaul Disc Caliper Right Front	052 201	1	LMP	F/R	LMP/FR
(Actuator Kit & Piston Extra) Left Rear	052 635	1	LMP	F/R	LMP/FR
(Actuator Kit & Piston Extra) Right Rear	052 202	1	LMP	F/R	LMP/FR
Add Brake Fluid as Required	052 231	Each	\$ 4.65	\$ 2.90	\$ 7.55
Caliper Piston/s (Labor N/C with Overhaul) Left Front	052 634	1	LMP		LMP
Caliper Piston/s (Labor N/C with Overhaul) Right Front	052 203	1	LMP		LMP
Caliper Piston/s (Labor N/C with Overhaul) Left Rear	052 208	1	LMP		LMP
Caliper Piston/s (Labor N/C with Overhaul) Right Rear	052 219	1	LMP		LMP
Remanufactured Calipers Left Front	052 276	1	LMP	F/R	LMP/FR
Remanufactured Calipers Right Front	052 281	1	LMP	F/R	LMP/FR
Remanufactured Calipers Left Rear	052 283	1	LMP	F/R	LMP/FR
Remanufactured Calipers Right Rear	052 284	1	LMP	F/R	LMP/FR
Brake Inspection N/C If Brake Service Provided When done in conjunction w/ brake inspection rotation is to be at	052 117	1		\$ 33.55	\$ 33.55
Anti-Lock Braking System (ABS) Diagnostics	052 118	1		F/R	F/R
ABS Wheel Speed Sensor	052 338	1	LMP		LMP
Brake Caliper Bracket Bolt	052 330	Each	LMP		LMP
Disc Brake / Rotor Bolt	052 331	Each	LMP		LMP
Brake Hub Bolt	052 332	Each	LMP		LMP
Brake Pad Wear Sensor, Parts	052 333	1	LMP		LMP
Brake Pad Wear Sensor, Labor	052 337	1		F/R	F/R
Clean & Adjust Rear Brakes	052 120	1		F/R	F/R
Resurface Brake Rotor LF only	052 160	1		F/R	F/R
Resurface Brake Rotor RF only	052 161	1		F/R	F/R
Resurface Brake Rotor LR only	052 162	1		F/R	F/R
Resurface Brake Rotor RR only	052 164	1		F/R	F/R

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BRAKE DISC SERVICE CONT.

BRAKE DISC OVERHAUL Auto, Light Truck, Van including 1/2 Ton	Product Code	QTY.	PARTS	LABOR	TOTAL
2 Remanufactured Calipers including hardware excluding dual piston Disc Brake Pads excluding ceramic pads, Resurface Rotors, Bleed and Flush Hydraulic System, Inspect Master Cylinder and Brake Lines, Road Test/Adjust Rear Brakes - Add \$32.50 (052 234) if bearings are repacked and seals replaced	052 269	1	LMP	F/R	LMP/FR
2 Remanufactured Calipers including hardware excluding dual piston Disc Brake Pads including ceramic pads, Resurface Rotors, Bleed and Flush Hydraulic System, Inspect Master Cylinder and Brake Lines, Road Test/Adjust Rear Brakes - Add \$32.50 (052 234) if bearings are repacked and seals replaced	052 310	1	LMP	F/R	LMP/FR
Rear Wheel Disc Brake Overhaul 2 Remanufactured Calipers including hardware excluding dual piston Disc Brake Pads excluding ceramic pads, Resurface Rotors, Bleed and Flush Hydraulic System, Inspect Master Cylinder, Brake Lines, and emergency brake component; Road Test	052 275	1	LMP	F/R	LMP/FR

BRAKE DRUM SERVICE

BRAKE DRUM SERVICE	Product Code	QTY.	PARTS	LABOR	TOTAL
Rear Drum Maintenance Brake Service Includes Shoes/Turn Drums	052 115	1	\$ 66.80	\$ 111.60	\$ 178.40
New Brake Drum RF When Done In Connection With Brake Service 055 115	052 691	1	LMP		LMP
New Brake Drum LF When Done In Connection With Brake Service 055 115	052 692	1	LMP		LMP
New Brake Drum RR When Done In Connection With Brake Service 055 115	052 693	1	LMP		LMP
New Brake Drum LR When Done In Connection With Brake Service 055 115	052 694	1	LMP		LMP
Install New Brake Drum Used when drums replaced not in conjunction w/ brake service	052 595	1		F/R	F/R
Wheel Cylinder New LR	052 608	1	LMP	F/R	LMP/FR
Wheel Cylinder New RR	052 609	1	LMP	F/R	LMP/FR
Return Spring/Hold-Down Kit — Per Axle	052 697	1	LMP	F/R	LMP/FR
Self-Adjuster Kit — Per Wheel	052 220	Each	LMP	F/R	LMP/FR
New Flexible Brake Hose LF	052 620	1	LMP	F/R	LMP/FR
New Flexible Brake Hose RF	052 621	1	LMP	F/R	LMP/FR
New Flexible Brake Hose RR	052 664	1	LMP	F/R	LMP/FR
New Flexible Brake Hose LR	052 230	1	LMP	F/R	LMP/FR
Resurface Brake Drum LR	052 504	1		F/R	F/R
Resurface Brake Drum RR	052 505	1		F/R	F/R
Bleed & Refill Hydraulic System	052 213	1	\$ 27.50	\$ 64.75	\$ 92.25
Brake Fluid Exchange Service Do not charge for brake fluid when code 052 213 is used	067 213	1	\$ 34.87	\$ 83.55	\$ 118.42
BRAKE DRUM OVERHAUL Auto, Light Truck, Van including 1/2 Ton	Product Code	QTY.	PARTS	LABOR	TOTAL
Brake Service 2 Wheel Drum Brake Overhaul (Front or Rear) New Brake Lining rear Wheels Wheel Cylinders- Rear Resurface Two Drums Bleed, Flush, Refill and Check Hydraulic System Adjust Brakes, Road Test Add \$32.50 (052 234) if bearings are repacked and seals replaced	052 270	1	\$ 196.00	\$ 222.35	\$ 418.35

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BRAKES- MASTER CYLINDER AND PARKING BRAKES

BRAKES - MASTER CYLINDER AND PARKING BRAKES	Product Code	QTY.	PARTS	LABOR	TOTAL
New Master Cylinder	052 676	1	LMP	F/R	LMP/FR
Rebuilt Master Cylinder	052 680	1	LMP	F/R	LMP/FR
Parking Brake Adjustment n/c With Brake Srv	052 107	1		F/R	F/R
Parking Brake — Free Up Cable — Lubricate	052 109	Per Side		F/R	F/R
New Parking Brake Cable	052 649	1	LMP	F/R	LMP/FR
Parking Brake Shoe, Labor	052 140	1		F/R	F/R
Parking Brake Shoe, Parts	052 142	1	LMP		LMP

BRAKE OVERHAUL ¾ TON

¾ TON BRAKE OVERHAUL	Product Code	QTY.	PARTS	LABOR	TOTAL
3/4 Ton Truck — 4 Wheel Disc/Drum Brake Overhaul New Disc Brake Pads Includes Hardware/Excludes Ceramic New Brake Lining 2 New Wheel Cylinders Remanufactured Front Brake Calipers New Return and Hold Down Springs New Front Grease Seals Repack Front Wheel Bearings Resurface 2 Front Rotors Resurface 2 Rear Drums Bleed, Flush, Refill and Check Hydraulic System Adjust Brakes and Road Test Add \$27.50 (052 560) for Removal of Full Floating Axles (Pair)	052 668	1	\$ 412.75	\$ 316.80	\$ 729.55
3/4 Ton Truck — Front Wheel Disc Brake Overhaul Excludes Ceramic New Disc Brake Pads Includes Hardware/Excludes Ceramic Remanufactured Front Brake Calipers New Front Grease Seals Repack Front Wheel Bearings Resurface 2 Front Rotors Bleed, Flush, Refill and Check Hydraulic System Adjust Brakes and Road Test	052 669	1	\$ 256.00	\$ 261.75	\$ 517.75
3/4 Ton Truck — Front Wheel Disc Brake Overhaul Includes Ceramic New Disc Brake Pads Includes Hardware/Includes Ceramic Remanufactured Front Brake Calipers New Front Grease Seals Repack Front Wheel Bearings Resurface 2 Front Rotors Bleed, Flush, Refill and Check Hydraulic System Adjust Brakes and Road Test	052 588	1	\$ 279.65	\$ 259.80	\$ 539.45
3/4 Ton Truck — 2 Wheel Rear Drum Brake Overhaul New Brake Lining Rear Wheels 2 New Wheel Cylinders Rear New Return and Hold Down Springs Resurface 2 Rear Drums Bleed, Flush, Refill and Check Hydraulic System Adjust Brakes and Road Test Add \$27.50 (052 560) for Removal of Full Floating Axles (Pair)	052 673	1	\$ 201.85	\$ 234.85	\$ 436.70
3/4 Ton Truck Disc Service Disc Brake Pads (Excludes ceramic) Parts	052 599	1	\$ 90.75		\$ 90.75
3/4 Ton Truck Disc Service Disc Brake Pads (Excludes ceramic) Labor	052 198	1		\$ 123.95	\$ 123.95
3/4 Ton Truck Disc Service Disc Brake Pads (Includes ceramic) Parts	052 197	1	\$ 114.40		\$ 114.40
3/4 Ton Truck Disc Service Disc Brake Pads (Includes ceramic) Labor	052 306	1		\$ 123.95	\$ 123.95

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WHEEL BEARING AND SEAL SERVICE

WHEEL BEARINGS AND SEALS	Product Code	QTY.	PARTS	LABOR	TOTAL
Repack Wheel Bearing Grease w/ Seals	052 234	All 4	\$ 19.50	\$ 22.65	\$ 42.15
Repack Front Bearings Drum	064 105	All 4		F/R	F/R
Repack Front Bearings Disc	064 106	All 4		F/R	F/R
Repack Front Bearings Four Wheel Drive — Front (Disc or Drum) Labot	064 107	All 4		F/R	F/R
Front Grease Seals	064 208	Each	\$ 14.85		\$ 14.85
Front Wheel Bearings Left Inner	052 240	1	LMP	F/R	LMP/FR
Front Wheel Bearings Right Inner	052 639	1	LMP	F/R	LMP/FR
Front Wheel Bearings Left Outer	052 241	1	LMP	F/R	LMP/FR
Front Wheel Bearings Right Outer	052 638	1	LMP	F/R	LMP/FR
Front Bearing (Unitized) FT. W. D. Left Front	052 212	1	LMP	F/R	LMP/FR
Front Bearing (Unitized) FT. W. D. Right Front	052 211	1	LMP	F/R	LMP/FR
Repack Rear Wheel Bearings FT. W. D. Non Unitized (Plus Seals) Drum	064 109	All 4		F/R	F/R
Repack Rear Wheel Bearings FT. W. D. Non Unitized (Plus Seals) Disc	064 110	All 4		F/R	F/R
Rear Grease Seals	064 211	Each	\$ 14.85		\$ 14.85
Rear Axle Bearing (Unitized) FT. W. D. LR	052 217	1	LMP		LMP
Rear Axle Bearing (Unitized) FT. W. D. RR	052 216	1	LMP		LMP
Rear Axle Bearing (Unitized) FT. W. D. Labor	052 105	Each		F/R	F/R
Rear Axle Shaft Bearing And Seal LR Integral Carrier	052 245	1	LMP	F/R	LMP/FR
Rear Axle Shaft Bearing And Seal RR Integral Carrier	052 641	1	LMP	F/R	LMP/FR
Rear Axle Shaft Bearing And Seal Both Sides Integral Carrier	052 246	1	LMP	F/R	LMP/FR
Rear Axle Shaft Bearing And Seal LR Removable Carrier	052 247	1	LMP	F/R	LMP/FR
Rear Axle Shaft Bearing And Seal RR Removable Carrier	052 640	1	LMP	F/R	LMP/FR
Rear Axle Shaft Oil Seals Left Side Integral Carrier	052 248	1	LMP	F/R	LMP/FR
Rear Axle Shaft Oil Seals Right Side Integral Carrier	052 642	1	LMP	F/R	LMP/FR
Rear Axle Shaft Oil Seals Both Sides Integral Carrier	052 226	1	LMP	F/R	LMP/FR
Pinion Shaft Seal	052 255	1	LMP	F/R	LMP/FR
Front Differential - Drain & Refill	042 254	1	LMP	F/R	LMP/FR
Rear Differential - Drain & Refill	042 255	1	LMP	F/R	LMP/FR
Left Front Hub Bearing Assembly	052 312	1	LMP	F/R	LMP/FR
Right Front Hub Bearing Assembly	052 313	1	LMP	F/R	LMP/FR

UNIVERSAL JOINT SERVICE

UNIVERSAL JOINT SERVICE	Product Code	QTY.	PARTS	LABOR	TOTAL
Universal Joints (Conventional Rear Wheel Drive) Front	052 256	1	LMP	F/R	LMP/FR
Universal Joints (Conventional Rear Wheel Drive) Rear	052 257	1	LMP	F/R	LMP/FR
Universal Joints (Conventional Rear Wheel Drive) Both	052 258	1	LMP	F/R	LMP/FR
C. V. Joint Left Inner	052 259	1	LMP	F/R	LMP/FR
C. V. Joint Left Outer	052 277	1	LMP	F/R	LMP/FR
C. V. Joint Right Inner	052 279	1	LMP	F/R	LMP/FR
C. V. Joint Right Outer	052 286	1	LMP	F/R	LMP/FR
C. V. Boot Left Inner	052 655	1	LMP	F/R	LMP/FR
C. V. Boot Left Outer	052 656	1	LMP	F/R	LMP/FR
C. V. Boot Right Inner	052 657	1	LMP	F/R	LMP/FR
C. V. Boot Right Outer	052 658	1	LMP	F/R	LMP/FR
Front Drive Axles Left Front	052 648	1	LMP	F/R	LMP/FR
Front Drive Axles Right Front	052 652	1	LMP	F/R	LMP/FR

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ENGINE DIAGNOSTIC AND TUNE-UP

ENGINE DIAGNOSTIC AND TUNE-UP	Product Code	QTY.	PARTS	LABOR	TOTAL
Computerized Engine Analysis	047 579	1		F/R	F/R
Compression Test	047 122	1		F/R	F/R
Additional Labor Required for Tune-Up	047 109	1		F/R	F/R
Spark Plugs	047 272	Each	LMP		LMP
Install Spark Plugs	047 126	1		F/R	F/R
Ignition Rotor No Labor Charge When Done in Conjunction with Distributor Cap Replacement					
Add .6 Where Necessary to Remove A/C Compressor	047 655	1	LMP	F/R	LMP/FR
Distributor Cap	047 265	1	LMP	F/R	LMP/FR
Ignition Wire Set — 4 Cylinder	047 240	1	LMP	F/R	LMP/FR
Ignition Wire Set — 6 Cylinder	047 234	1	LMP	F/R	LMP/FR
Ignition Wire Set — 8 cylinder	047 235	1	LMP	F/R	LMP/FR
Single Wire Replacement	047 278	Each	LMP	F/R	LMP/FR
Distributor Pick-Up Coil	047 247	1	LMP	F/R	LMP/FR
Non Computerized Ignition Module	047 227	1	LMP	F/R	LMP/FR
Computerized Ignition Module	047 606	1	LMP	F/R	LMP/FR
Ignition Coil	047 242	Each	LMP	F/R	LMP/FR
P.C.V. Valve Replacement	047 268	1	\$ 11.25	\$ 3.45	\$ 14.70
Vacuum Hose Replacement (Under Hood Only)	047 228	Per Ft.	\$ 1.65	\$ 2.65	\$ 4.30
P.C.V./Canister Hose Replacement	047 229	Per Ft.	\$ 4.15	\$ 4.95	\$ 9.10
Air Intake Hose Replacement (Air Cleaner)	047 286	1	LMP		LMP
Install Air Intake Hose	047 138	1		\$ 11.30	\$ 11.30
Valve Cover Gasket(s)	047 298		LMP	F/R	LMP/FR

EMISSIONS

EMISSIONS	Product Code	QTY.	PARTS	LABOR	TOTAL
Sensor Testing	047 117	1		F/R	F/R
MAP Sensor	047 210	1	LMP		LMP
BARO Sensor	047 239	1	LMP		LMP
VAC Sensor	047 293	1	LMP		LMP
O2 Sensor	047 230		LMP		LMP
VSS	047 241	1	LMP		LMP
Coolant Sensor	047 252	1	LMP		LMP
EGR Solenoid/EGR Valve	047 257	1	LMP		LMP
Canister/Canister Purge Solenoid/Valve(s)	047 263	1	LMP		LMP
Exhaust Gas Analysis (2 gas, 4 gas, 5 gas)	047 164	1		F/R	F/R
Computer/Emission Control Component Replacements	047 120	1		F/R	F/R
MAF Sensor	047 217		LMP	F/R	LMP/FR
Crank Sensor	047 219		LMP	F/R	LMP/FR
Diagnostic Circuit Check	047 513	1		F/R	F/R

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FUEL SYSTEM

FUEL SYSTEM	Product Code	QTY.	PARTS	LABOR	TOTAL
Idle Speed Control Motor	047 275	1	LMP		LMP
Adjustments — Throttle Body Injection (TBI) Includes Minimum Air adjustment and TPS Adjustment					
Add R&R F/R if Removal Required	047 177	1		F/R	F/R
R&R TBI Unit(s) (Plus Gaskets)	047 179	1		F/R	F/R
Fuel Pump Pressure and Volume Test Carburated Fuel System	047 525	1		F/R	F/R
Fuel Pump Pressure, Regulation, Volume, and Rest Test Fuel Injection Systems	047 195	1		F/R	F/R
New Fuel Pump	047 686	1	LMP	F/R	LMP/FR
Rebuilt Fuel Pump	047 687	1	LMP	F/R	LMP/FR
Intake Manifold Reseal	047 277	1	LMP	F/R	LMP/FR
Fuel Injection Maintenance 4-6-8 Cyl. — Clean Fuel Injectors	080 201	1	\$ 48.10	\$ 69.25	\$ 117.35
GDI 2-Step Fuel Sytem Cleaning	080 205	1	\$ 41.50	\$ 105.10	\$ 146.60

BATTERY AND ELECTRICAL SYSTEM

BATTERY AND ELECTRICAL SYSTEM	Product Code	QTY.	PARTS	LABOR	TOTAL
System Check With Volt/AMP Tester Battery, cranking, and Charging	047 102	1		\$ 34.85	\$ 34.85
Recharge Battery	047 116	1		\$ 19.70	\$ 19.70
Battery Installation (With Purchase)	047 135			F/R	F/R
New Battery Cable	047 652		LMP		LMP
Install New Cable	047 568	1		F/R	F/R
Noco Corrosion Service With Battery Purchase	047 248	1	\$ 3.00	\$ 10.60	\$ 13.60
Clean-Tighten Terminals Includes Corrosion Treatment	047 250	1	\$ 3.00	\$ 14.50	\$ 17.50
Misc New Battery	201 100		LMP		LMP
Battery Disposal Charge	046 277		LMP		LMP
Battery Installation other than under Engine GASC Only	047 150	1		F/R	F/R
New Starter	047 680	1	LMP	F/R	LMP/FR
Rebuilt Starter	047 681	1	LMP	F/R	LMP/FR
Starter Relay	047 635	1	LMP	F/R	LMP/FR
Starter Solenoid No Labor Charge w/ Starter Motor Replacement	047 637	1	LMP	F/R	LMP/FR
New Alternator	047 682	1	LMP	F/R	LMP/FR
Rebuilt Alternator	047 289	1	LMP	F/R	LMP/FR
New Voltage Regulator	047 683	1	LMP	F/R	LMP/FR

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BELTS

BELTS	Product Code	QTY.	PARTS	LABOR	TOTAL
Alternator Belt					
Most Cars- Non Serpentine	057 250	1	LMP	F/R	LMP/FR
Power Steering Belt	057 295		LMP	F/R	LMP/FR
Air Conditioner Belt	057 296		LMP	F/R	LMP/FR
Air Pump Belt	057 297		LMP	F/R	LMP/FR
Install Belt(s)	057 151	1		F/R	F/R
Adjust Drive Belts					
N/C with Belt Changeover	057 120	1		F/R	F/R
Serpentine/Poly-V Belts	057 269	Each	LMP	F/R	LMP/FR
Timing Belt	057 293	1	LMP	F/R	LMP/FR
Belt Tensioner Assembly & Install	047 660	1	LMP	F/R	LMP/FR

COOLING SYSTEM

COOLING SYSTEM	Product Code	QTY.	PARTS	LABOR	TOTAL
Cooling System Maint. Service Package					
Cooling System Pressure Test					
Radiator Cap Pressure Test					
Inspect All Hoses, Connections, and Clamps					
Inspect Water Pump, Fan, and Fan Clutch					
Inspect Hot Water/Heater Valve is Equipped					
Power Flush Cooling System					
Includes Anti-Freeze/Coolant	070 210	1	\$ 23.65	\$ 98.05	\$ 121.70
Coolant Installed Per Gallon (excludes extended-life)	049 293	Each	\$ 11.80		\$ 11.80
Coolant 1/2 Gallon	049 290	Each	\$ 6.00		\$ 6.00
Extended-Life Coolant Installed Per Gallon	049 295	Each	\$ 14.20		\$ 14.20
1/2 Gallon Extended-Life Coolant	049 296	Each	\$ 7.15		\$ 7.15
Drain & Refill Cooling System	070 101			F/R	F/R
Radiator New	025 202	Each	LMP	F/R	LMP/FR
Radiator Hose/Heater Hose/Bypass Hose Upper	057 271	Each	LMP		LMP
Radiator Hose/Heater Hose/Bypass Hose Lower	057 261	Each	LMP		LMP
Install Radiator Hose	057 159			F/R	F/R
Heater Hose Per Foot Most Vehicles	057 290	Per Ft.	LMP		LMP
Molded Heater Hose	057 294	Each	LMP		LMP
Install Heater Hose	057 188	Each		F/R	F/R
Bypass Hose	057 272	1	LMP		LMP
Install By-Pass Hose	057 173	1		F/R	F/R
Hose Clamps	057 291	Each	LMP		LMP
New Water Pump	047 665	1	LMP	F/R	LMP/FR
Rebuilt Water Pump	047 666	1	LMP	F/R	LMP/FR
Used Coolant Disposal	046 276	1	LMP		LMP

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AIR CONDITIONING

AIR CONDITIONING	Product Code	QTY.	PARTS	LABOR	TOTAL
A/C Diagnostic Performance Test Includes Adjust Drive Belt, Leak Test	087 251	1	LMP	F/R	LMP/FR
Freon Per Lb. (R-12)	087 250	Per Lb.	LMP		LMP
R-134A Refrigerant	087 210	Per Lb.	LMP		LMP
Evacuate And Recharge (Plus Freon)	087 160	1		\$ 112.00	\$ 112.00
New Air Conditioner Comp.	087 220	1	LMP	F/R	LMP/FR
Rebuilt Air Conditioner Comp.	087 255	1	LMP	F/R	LMP/FR
Expansion Valves	087 227	1	LMP		LMP
Orifice Tubes	087 228	1	LMP		LMP
Receiver Dryers	087 235	1	LMP		LMP
Accumulators	087 229	1	LMP		LMP
Compressor Shaft Seal Kit	087 230	1	LMP		LMP
Compressor Clutch Assembly	087 205	1	LMP		LMP
Compressor Pulley Assembly	087 207	1	LMP		LMP
Thermal Limiter Fuse	087 231	1	LMP		LMP
Condenser	087 232	1	LMP		LMP
Hose	087 233	Each	LMP		LMP
Evaporator Core	087 225	Each	LMP		LMP
Blower Motor	087 234	1	LMP		LMP
Install Part	087 171	1		F/R	F/R
Ventilation Odor Elimination Service	068 265		\$ 20.60	\$ 62.40	\$ 83.00
A/C Performance Test (R1234YF)	087 245	1	LMP	F/R	LMP/FR
R1234YF A/C Refrigerant Per Ounce	087 213	Each	LMP	F/R	LMP/FR
Evac and Rechg A/C R1234YF (Ref. Extra)	087 610	1	LMP	F/R	LMP/FR
R1234YF A/C Dye	087 214	1	LMP		LMP

TRANSMISSIONS AND EXHAUST

AUTOMATIC TRANSMISSIONS	Product Code	QTY.	PARTS	LABOR	TOTAL
Transmission Maintenance Package Includes Fluid Change up to 6 Qts.	097 262	Each	\$ 48.25	\$ 44.35	\$ 92.60
Transmission FLUID (Per Qt.)	097 261	Per Qt.	\$ 6.00		\$ 6.00
Vacuum Modulator (All)	097 202	1	LMP	F/R	LMP/FR
Transfer Case - Drain & Refill	097 255	1	LMP	F/R	LMP/FR
Auto Trans Ext. Housing Bushing and Seal	097 272	1	LMP	F/R	LMP/FR
Ford-Chry. Throttle Linkage Adj.	097 104	1		F/R	F/R
Transmission Fluid Exchange (Includes Chemicals and Fluid) Up to 12 Qts.	097 107	1	\$ 67.95	\$ 72.95	\$ 140.90
Transmission Fluid Exchange Additional Charge for Filter and Gasket	097 204	1	\$ 30.50	\$ 49.20	\$ 79.70
Used Transmission Fluid Disposal	046 275	1	LMP		LMP
EXHAUST	Product Code	QTY.	PARTS	LABOR	TOTAL
Muffler	053 601	Each	LMP		LMP
Muffler	053 105	Labor		F/R	F/R
Clamps with Exhaust Work	053 210	Each	LMP	F/R	LMP/FR
New Catalytic Converter Installed	053 215	Each	LMP	F/R	LMP/FR
Exhaust Bolts	047 331	Each	LMP		LMP

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LAMPS AND WIPERS

LAMPS	Product Code	QTY.	PARTS	LABOR	TOTAL
Aim Headlamps 2 Lamp System	047 551	1		F/R	F/R
Aim Headlamps 4 Lamp System	047 596	1		F/R	F/R
Sealed Beams (Regular) Small Round	066 201	1	LMP	F/R	LMP/FR
Sealed Beams (Regular) Large Round	066 202	1	LMP	F/R	LMP/FR
Sealed Beams (Regular) Small Rectangular	066 203	1	LMP	F/R	LMP/FR
Sealed Beams (Regular) Large Rectangular	066 204	1	LMP	F/R	LMP/FR
HID Headlights	066 222	1	LMP	F/R	LMP/FR
Sealed Beams (Halogen) Small Round	066 205	1	LMP	F/R	LMP/FR
Sealed Beams (Halogen) Large Round	066 206	1	LMP	F/R	LMP/FR
Sealed Beams (Halogen) Small Rectangular	066 207	1	LMP	F/R	LMP/FR
Sealed Beams (Halogen) Large Rectangular	066 208	1	LMP	F/R	LMP/FR
Sealed Beams (Halogen) Additional Labor	066 112	1		F/R	F/R
Quartz Bulb	066 211		LMP	F/R	LMP/FR
Replace Small Lamp (Parking — Taillight — Side Marker)	066 209	1	LMP		LMP
Install Small Bulb	066 110			F/R	F/R
WIPERS	Product Code	QTY.	PARTS	LABOR	TOTAL
Wiper Contour/Flat Wiper Blades					
Most cars	059 212	Each	LMP	F/R	LMP/FR
Install Wiper Blade inserts	059 201	Pair	LMP	F/R	LMP/FR
Replace Wiper Blades	059 202	Each	LMP	F/R	LMP/FR
Snow Blades Installed	059 203	Each	LMP	F/R	LMP/FR
Wiper Arms	059 204		LMP		LMP
Install Wiper Arms	059 105			F/R	F/R
Windshield Washer Fluid	077 296	Fill	\$ 3.55		\$ 3.55

UTV / ATV TIRES & SERVICES

UTV / ATV / Equipment / Forklift	Product Code	QTY.	PARTS	LABOR	TOTAL
UTV / ATV Wheel Balance	044 302	Each	\$ 3.55	\$ 12.30	\$ 15.85
UTV / ATV Tire Mounting	046 579	Each		\$ 11.95	\$ 11.95
UTV / ATV Tires Parts	046 580	Each	LMP		LMP
UTV / ATV Tires Disposal	046 581	Each	LMP		LMP
UTV / ATV Balance Bags - Parts	044 201	Each	LMP		LMP
UTV / ATV Balance Bags - Labor	044 221	Each		F/R	F/R
Equipment (Forklift) Parts	040 425	Each	LMP		LMP
Equipment (Forklift) Labor	040 426	Each		F/R	F/R

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INSPECTIONS AND FEES

INSPECTIONS AND FEES	Product Code	QTY.	PARTS	LABOR	TOTAL
Vehicle Inspection	048 120	1		CIR	CIR
I/M State Emission Certification Test	048 130	1		CIR	CIR
I/M State Emission Certificate	048 131	1		CIR	CIR
California Use Only - 12 Point Vehicle Inspection	048 150	1	N/C	N/C	N/C
NY State Inspection Safety & Low Emissions	048 136	1	CIR	CIR	CIR
NY State Inspection Safety Only	048 122	1	CIR	CIR	CIR
NY State Inspection Rejection-Safety	048 123	1	CIR	CIR	CIR
NY Safety/High Enhanced EMIS State Inspection	048 124	1	CIR	CIR	CIR
NY Safety/Emissions State Inspection	048 125	1	CIR	CIR	CIR
NY Safety Only State Inspection	048 126	1	CIR	CIR	CIR
PA State Emission	048 132	1	CIR	CIR	CIR
PA State Inspection	048 133	1	CIR	CIR	CIR
West Virginia State Inspection	048 134	1	CIR	CIR	CIR
NY State Rejection Safety/Emission	048 137	1	CIR	CIR	CIR
NY State Inspection-Emission Only	048 138	1	CIR	CIR	CIR
Texas Safety Inspection	048 151	1	CIR	CIR	CIR
Texas OBD Safety & Emission	048 152	1		CIR	CIR
N. Carolina Inspection	048 181	1	CIR	CIR	CIR
N. Carolina Safety & Emission	048 182	1	CIR	CIR	CIR
NH Safety Inspection	048 193	1	CIR	CIR	CIR
Comml DOT Inspection - TRCTR	048 310	1		CIR	CIR
Towing Fees	035 210	1		F/R	F/R
Toll Fees	035 214	1		F/R	F/R
Tire Optix Program 1 Hour Inspection	046 019	1		F/R	F/R
Tire Optix Program 1/2 Hour Inspection	046 022	1		F/R	F/R

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MISCELLANEOUS CONSUMER SERVICE CODES

MISCELLANEOUS CONSUMER SERVICE CODES	Product Code	QTY.	PARTS	LABOR	TOTAL
Air Conditioning, Labor	087 100			F/R	F/R
Air Conditioning, Parts	087 200		LMP		LMP
Anti-Freeze, Labor	049 100			F/R	F/R
Anti-Freeze, Parts	049 200		LMP		LMP
Belts/Hoses, Labor	057 100			F/R	F/R
Belts/Hoses, Parts	057 200		LMP		LMP
Brakes, Labor	052 100			F/R	F/R
Brakes, Parts	052 200		LMP		LMP
Engine, Labor	035 100			F/R	F/R
Engine, Parts	035 200		LMP		LMP
Exhaust, Labor	053 100			F/R	F/R
Exhaust, Parts	053 200		LMP		LMP
Exterior OEM, Labor	066 101			F/R	F/R
Exterior OEM, Parts	066 223		LMP		LMP
Exterior Upfitting, Labor	066 102			F/R	F/R
Exterior Upfitting, Parts	066 224		LMP		LMP
Fluid, Labor	077 130			F/R	F/R
Fluid, Parts	077 131		LMP		LMP
Headlamps Labor	066 100			F/R	F/R
Headlamps Parts	066 200		LMP		LMP
MacPherson Struts, Labor	079 100			F/R	F/R
MacPherson Struts, Parts	079 200		LMP		LMP
Miscellaneous Tire Service, Labor	040 100			F/R	F/R
Miscellaneous Tire Service, Parts	040 200		LMP		LMP
Miscellaneous Transmissions, Labor	045 100			F/R	F/R
Miscellaneous Transmissions, Parts	045 200		LMP		LMP
Oil Filters, Labor	089 100			F/R	F/R
Oil Filters, Parts	089 200		LMP		LMP
Oil, Lubrication, Labor	077 100			F/R	F/R
Oil, Lubrication, Parts	077 200		LMP		LMP
Radiator Service, Labor	025 100			F/R	F/R
Radiator Service, Parts	025 200		LMP		LMP
Shocks, Labor	043 100			F/R	F/R
Shocks, Parts	043 200		LMP		LMP
Steering & Suspension, Labor	042 100			F/R	F/R
Steering & Suspension, Parts	042 200		LMP		LMP
Transmission Maintenance, Labor	097 100			F/R	F/R
Transmission Maintenance, Parts	097 200		LMP		LMP
Tune-Up, Labor	047 100			F/R	F/R
Tune-Up, Parts	047 200		LMP		LMP
Valves, Labor	041 100			F/R	F/R
Valves, Parts	041 200		LMP		LMP
Vehicle Alignment, Labor	078 100			F/R	F/R
Vehicle Alignment, Parts	078 200		LMP		LMP
Wheel Balance, Labor	044 100			F/R	F/R
Wheel Balance, Parts	044 200		LMP		LMP
Wheel Bearings Labor	064 100			F/R	F/R
Wheel Bearings Parts	064 200		LMP		LMP
Wiper Service Labor	059 100			F/R	F/R
Wiper Service Parts	059 200		LMP		LMP
Engine Bolts	047 332	Each	LMP		LMP

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GOVERNMENT SERVICE CODES

These service product codes have been created specifically for Government Customers. Please enter the below codes and enter the contracted service price for your State as shown on tire-HQ. If the service is not listed below, please use the existing National Account Service Code.

GOVERNMENT SERVICE CODES	Product Code
GOV AUTO INSTALL-NOT PURCH IN STORE	404 760
GOV LT TIRE INSTALL-NOT PURCH IN STORE	404 770
GOV CHANGE TIRE,DISM & MOUNT-LT (C,D,E)	404 780
GOV MT/DISM 17.5" & UP RIM DIAM OUTSIDE	404 790
GOV REPAIR AUTO TIRE FLAT	404 850
GOV REPAIR LIGHT TRUCK FLAT	404 860
GOV STANDARD TWO (2) WHEEL ALIGNMENT	783 100
GOV STANDARD FOUR (4) WHEEL ALIGNMENT	783 110
GOV VEHICLE ALIGNMENT CHECK ONLY	783 120
GOV NEW VALVE STEM	412 700
GOV WHEEL BALANCE WITH VALVE	442 180
GOV MED TRK MOUNT/BALANCE/VALVE	442 190
GOV WHEEL BALANCE - COMPUTER SPIN	442 200
GOV COM-LARGE TRUCK ROTATE	468 830
GOV ROTATE MOUNTED TIRES	468 840
GOV MRT FLT REPAIR LOOSE WHEEL	468 850
GOV MRT FLT REPAIR OUTSIDE	468 860
GOV FLAT REPAIR(OFF VEHICLE PER TIRE)	404 870
GOV YARD CALL ONE TIME CHARGE	468 870
SURRENDERED TIRE SCRAP CHARGE	404 880

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COMMERCIAL SERVICE PRICING

TRUCK TIRE ROAD SERVICE

Pickup or delivery of tires, wheels, rims for replacement, retreading, or repair will be subject to a P&D Fuel surcharge. All regular in-shop rates will apply for work performed. **ALL ROAD SERVICE WILL BE CHARGED AT AN HOUR AND HALF HOUR RATE.**

All service charges include at no extra cost miscellaneous road service labor charges such as flat repairs up to 3/8" diameter and mounts and dismounts. Charges for materials may be assessed such as valve hardware, studs, tubes, etc.

All Goodyear National and Consumer accounts and their divisions and subsidiaries are approved to receive National Account billing on truck tire service charges that may be incurred unless otherwise stated in the National Account Instruction Manual.

These charges are countrywide. The below prices apply to National Account purchases when delivered by any supply point, including dealers. Portal to portal charges are to be calculated from the servicing dealer location only.

Emergency/Yard Service Calls

Emergency Road Service Regular Hours – Service that is needed right away, on the highway – 8:00am to 5:00pm.

Emergency Road Service After Hours – 5:00pm to 8:00am – Supply point may elect to charge a 2 hour minimum for afterhours emergency service calls.

ADDITIONAL CHARGES THAT MAY BE INCURRED	Product Code	CHARGE
Towing Fees	046 154	F/R
Toll Fees	046 428	F/R
Mileage Over 20 Miles Per Call (Portal to Portal) Adjusted Weekly, see www.tire-hq.com	046 904	F/R
First 20 miles is charged a surcharge, flat charge indexed weekly. Applies to pickup delivery and road service calls. Adjusted Weekly, see www.tire-hq.com	047 526	F/R
Commercial Wide Base Scrap Disposal Fee	046 375	F/R
Commercial Disposal Fee except AR, OK – ineligible with new tire purchase (NY max \$2.50)	046 356	F/R
Tire Disposal for AR and OK only w/out tire purchase – for consumer or	040 206	F/R

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TRUCK TIRE ROAD SERVICE CONT.

BASIC ROAD SERVICES			Product Code	CHARGE
The fleet and the dealer are to establish one of the 2 methods of billing w/ the service provider prior to work being performed				
Emerg Road Svc Call-Reg Hrs./Per Hr. - 8:00am - 5:00pm Monday thru Friday			046 240	\$ 161.00
Emerg Road Svc Call-Reg Hrs./Per 1/2 Hr. - 8:00am - 5:00 pm Monday thru Friday			046 241	\$ 81.00
Emerg Road Svc Call-After Hrs./Per Hr. - 5:00pm - 8:00am Monday – Friday, All Day Sat, Sun and Holidays			046 242	\$ 191.25
Emerg Road Svc Call-After Hrs./Per 1/2 Hr. - 5:00pm - 8:00am Monday – Friday, All Day Sat, Sun and Holidays			046 243	\$ 95.75
SCHEDULED YARD CALL			Product Code	CHARGE
An agreed upon time by both the service provider and the customer with at least 3 business hours notice, usually to take place within 24 business hours during regular business hours. The time is charged by the hour on the customer location with a 1 hour minimum. Includes all labor – parts excluded.				
Scheduled service coordinated through Fleet HQ will be coordinated during normal business hours.				
Yard Call-Reg Hrs./Per Hr.			046 244	\$ 132.00
Yard Call-Reg Hrs./Per 1/2 Hr.			046 245	\$ 66.00
Yard Call-After Hrs./Per Hr.			046 246	\$ 161.00
Yard Call-After Hrs./Per 1/2 Hr.			046 247	\$ 80.50
Yard Call One Time Charge				
Charged as a one time charge by both the servicing provider and the customer.			046 911	\$ 58.00
EMERGENCY UNSCHEDULED YARD CALL			Product Code	CHARGE
Fleet requesting someone to come over ASAP. Time is charged portal to portal w/ mileage. If call exceeds 20 miles round trip, mileage is charged. Includes all labor- parts excluded				
Emerg Unscheduled Yard Call Hrs/Per Hr.			046 381	\$ 161.00
Emerg Unscheduled Yard Call per 1/2 Hr.			046 382	\$ 80.50

COMMERCIAL IN-HOUSE TIRE SERVICE PRICING

TIRE TYPE & SERVICE	LOOSE WHEEL		OUTSIDE DUAL		INSIDE DUAL	
Unisteel Light Truck - D/139						
Flat Repair	046 334	\$ 33.00	046 335	\$ 46.00	046 336	\$ 51.00
Mount & Dismount	046 331	\$ 24.50	046 332	\$ 24.50	046 333	\$ 28.00
Wheel Balance	046 337	\$ 34.00	046 436	\$ 34.00	046 437	\$ 39.00
Tire Switch	046 351	\$ 24.50	046 438	\$ 24.50	046 439	\$ 28.00
Medium Truck - All Others						
Flat Repair	046 345	\$ 47.50	046 347	\$ 72.00	046 349	\$ 77.50
Mount & Dismount	046 339	\$ 38.00	046 341	\$ 57.00	046 343	\$ 62.00
Wheel Balance	044 288	\$ 52.00	044 520	\$ 57.00	044 521	\$ 62.00
Tire Switch	044 522	\$ 29.00	044 523	\$ 33.00	044 524	\$ 39.00
Large/Supersingle Truck						
Flat Repair	046 346	\$ 63.00	046 348	\$ 112.50	046 350	\$ 121.00
Mount & Dismount	046 340	\$ 57.00	046 342	\$ 60.00	046 344	\$ 66.55
Wheel Balance	046 338	\$ 57.00	046 447	\$ 60.00	046 448	\$ 66.55
Tire Switch	046 449	\$ 27.00	046 468	\$ 29.00	046 469	\$ 38.00
Wide Base G392/G394						
Flat Repair	046 411	\$ 65.50	On Vehicle			
Mount & Dismount	046 412	\$ 57.00	046 417	\$ 111.50		
Wheel Balance	046 413	\$ 63.00	046 418	\$ 94.00		
Tire Switch	046 414	\$ 36.50				

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GENERAL MEDIUM COMMERCIAL SERVICE CODES

MEDIUM COMMERCIAL OIL AND FILTER CODES	Product Code	QTY.	PARTS	LABOR	TOTAL
Comm Used Oil And Filter Disposal	046 284		\$ 10.50		\$ 10.50
Oil Change And Filter	077 151		LMP		LMP
TIRE & WHEEL RELATED SERVICES	Product Code	QTY.	PARTS	LABOR	TOTAL
MT/DSMT W/Nail Hole Repair - Radial	046 168			F/R	F/R
Com-Ind Press On Service-Per Inch-Loose	040 545			F/R	F/R
Install New Valve Stems	041 167			F/R	F/R
Metal Valve Caps	041 272		LMP		LMP
Tubeless Steel Valve Stem	041 271		LMP		LMP
AS100 Valve Stem Only For Steel Wheels	041 290			F/R	F/R
Brass Valve Stem	041 210		LMP		LMP
Double Seal Valve Cap	041 213		LMP		LMP
Aluminum Valve Stems	046 273		LMP		LMP
Med Truck Mount/Balance/Valve GSA Contract	044 208		\$ 10.00	\$ 80.00	\$ 90.00
Flap	040 170		LMP		LMP
Tire Branding	046 171			F/R	F/R
Tire Sealant	046 480			F/R	F/R
Tire Siping	040 001			F/R	F/R
Tire Studding Service	040 210			F/R	F/R
Wash Rim/Wheel Only	088 103			F/R	F/R
Com Rim Wheel Refin Powder-Coated Rim	088 111			F/R	F/R
Com Rim Wheel Refin Powder-Coated Wheel	088 112			F/R	F/R
Truck Wheel/Rim (New)	040 221		LMP		LMP
ALIGNMENTS	Product Code	QTY.	PARTS	LABOR	TOTAL
Tractor/Trailer Alignment Check Only	046 181			F/R	F/R
Tractor Alignment Flat Rate	046 182			F/R	F/R
Drive Axle Adjustment	046 177			F/R	F/R
Tandem Axle Alignment	078 194			F/R	F/R
Single Axle Alignment	078 195			F/R	F/R
Triple Axle Alignment	078 196			F/R	F/R
Plus Hourly Labor Installation	078 120			F/R	F/R
Installation Charge	078 122			F/R	F/R
Set Toe On Solid Axle Truck	078 155			F/R	F/R
Comm Heavy Truck Alignment-Single Alignment	078 164			F/R	F/R
Comm Heavy Truck Alignment-Front Axle (Incl/GSP 1 Bend)	078 166			F/R	F/R
Comm Heavy Truck Alignment-Front Axle (EA Add Bend)	078 167			F/R	F/R
Comm Heavy Truck Alignment-Front Axle (Set Caster)	078 168			F/R	F/R
Mobile Alignment	078 190			F/R	F/R
Front Axle Alignment Inc/Toe Set Camber/Caster	078 191			F/R	F/R
Medium Commercial Shocks Parts	043 220		LMP		LMP
Medium Commercial Shocks Labor	043 221			F/R	F/R
Commercial Shocks - Navistar - Labor	086 100			F/R	F/R
Commercial Shocks - Navistar - Parts	086 200		LMP		LMP
MISCELLANEOUS CODES	Product Code	QTY.	PARTS	LABOR	TOTAL
Miscellaneous Commercial Tire Parts & Service - Labor	046 902			F/R	F/R
Miscellaneous Commercial Tire Parts & Service - Parts	046 903		LMP		LMP

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RETREAD REPAIR CODES

RETREAD REPAIR CODES					
Prices reflect base prices for this service. Credits for national account deliveries will vary by account.	Product Code	QTY.	PARTS	LABOR	TOTAL
#20 Perm Nail Hole Repair w/Retread	040 372 000			\$ 54.00	\$ 54.00
#22 Mini Shoulder w/Retread	040 372 050			\$ 74.00	\$ 74.00
#24 Mini Shoulder w/Retread	040 372 100			\$ 86.00	\$ 86.00
#25 Section Repair With Retread	040 372 120			\$ 151.25	\$ 151.25
#35 Section Repair With Retread	040 372 130			\$ 187.55	\$ 187.55
#37 Section Repair With Retread	040 372 140			\$ 223.00	\$ 223.00
#40 Section Repair With Retread	040 372 150			\$ 165.00	\$ 165.00
#42 Section Repair With Retread	040 372 200			\$ 196.00	\$ 196.00
#44 Section Repair With Retread	040 372 250			\$ 234.75	\$ 234.75
9/16" And Smaller Nail Hole w/Retread	040 372 300			\$ 30.25	\$ 30.25
#20 Perm Nail Hole Repair w/o Retread	040 373 000			\$ 66.55	\$ 66.55
#22 Mini Shoulder w/o Retread	040 373 050			\$ 104.00	\$ 104.00
#24 Mini Shoulder w/o Retread	040 373 100			\$ 117.50	\$ 117.50
#25 Section Repair w/o Retread	040 373 120			\$ 193.00	\$ 193.00
#35 Section Repair w/o Retread	040 373 130			\$ 232.50	\$ 232.50
#37 Section Repair w/o Retread	040 373 140			\$ 273.50	\$ 273.50
#40 Section Repair w/o Retread	040 373 150			\$ 204.50	\$ 204.50
#42 Section Repair w/o Retread	040 373 200			\$ 246.00	\$ 246.00
#44 Section Repair w/o Retread	040 373 250			\$ 292.00	\$ 292.00
9/16" And Smaller Nail Hole w/o Retread	040 373 300			\$ 34.00	\$ 34.00
Section Repair Light Truck	040 400 100			\$ 104.00	\$ 104.00
Section Repair Medium Truck	040 400 101			\$ 164.50	\$ 164.50
Section Repair Super Single	040 400 103			\$ 218.00	\$ 218.00
Section Repair Heavy Truck	040 400 104			\$ 235.00	\$ 235.00
Bead Repair	040 400 115			\$ 62.00	\$ 62.00
Reinforcement Repair	040 400 200			\$ 136.00	\$ 136.00
Mini Shoulder Section Repair	040 400 250			\$ 26.00	\$ 26.00
Spot Repair	040 400 300			\$ 70.50	\$ 70.50
Comb/Reinforce All Ply	040 518 200			\$ 80.00	\$ 80.00
9/16" And Smaller Truck Nail Hole Repair	040 900 101			\$ 20.00	\$ 20.00
Butyl Liner Repair Sealant	040 901 000			\$ 62.00	\$ 62.00
Duraseal #20 Perm Nail Hole Repair w/Retread	040 376 000			\$ 62.00	\$ 62.00
Duraseal #22 Mini Shoulder w/Retread	040 376 050			\$ 85.00	\$ 85.00
Duraseal #24 Mini Shoulder w/Retread	040 376 100			\$ 100.00	\$ 100.00
Duraseal #25 Section Repair w/ Retread	040 376 120			\$ 175.00	\$ 175.00
Duraseal #35 Section Repair w/ Retread	040 376 130			\$ 268.00	\$ 268.00
Duraseal #37 Section Repair w/ Retread	040 376 140			\$ 252.00	\$ 252.00
Duraseal #40 Section Repair w/ Retread	040 376 150			\$ 190.00	\$ 190.00
Duraseal #42 Section Repair w/ Retread	040 376 200			\$ 225.00	\$ 225.00
Duraseal #44 Section Repair w/ Retread	040 376 250			\$ 269.00	\$ 269.00
Duraseal #20 Perm Nail Hole Repair w/o Retread	040 377 000			\$ 78.00	\$ 78.00
Duraseal #22 Mini Shoulder w/o Retread	040 377 050			\$ 122.50	\$ 122.50
Duraseal #24 Mini Shoulder w/o Retread	040 377 100			\$ 133.00	\$ 133.00
Duraseal #25 Section Repair w/o Retread	040 377 120			\$ 220.50	\$ 220.50
Duraseal #35 Section Repair w/o Retread	040 377 130			\$ 267.50	\$ 267.50
Duraseal #37 Section Repair w/o Retread	040 377 140			\$ 315.00	\$ 315.00
Duraseal #40 Section Repair w/o Retread	040 377 150			\$ 237.50	\$ 237.50
Duraseal #42 Section Repair w/o Retread	040 377 200			\$ 284.50	\$ 284.50
Duraseal #44 Section Repair w/o Retread	040 377 250			\$ 338.00	\$ 338.00

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CASINGS

CASINGS	
Independent dealers establish their own casing price. Add casing price to retreading price when we furnish casing	Product Code
750 And Under Bias Casing	256 120 750
825 Thru 900 Bias Casing	256 120 825
1000-20 Thru 1100-24 Bias Casing	256 120 100
750 And Under Radial Casing	256 138 750
Radial - 825 Thru 900 / 245-265/75R225	256 138 825
1000-1100R20/22 Radial Casing	256 138 100
11R225 Truck Radial Casing	256 138 200
11R245 Truck Radial Casing	256 138 225
13/80R20 Truck Radial Casing	256 138 875
14/80R20 Truck Radial Casing	256 138 880
L/P-R22.5 Radial Casing	256 139 110
L/P-R24.5 Radial Casing	256 139 210
315/75R225 Truck Radial LP Casing	256 139 315
315/80R225 Truck Casing	256 096 391
385/65R225 Truck Radial Casing	256 814 399
425/65R225 Truck Radial Casing	256 814 400
445/50R225 Truck Radial Casing	256 712 391
445/65R225 Truck Radial Casing	256 814 401

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OFF THE ROAD SERVICE AND PARTS

ROAD SERVICES					
2 Hour Minimum Charge Includes: Mileage Rate Portal to Portal, Mount & Dismount, Flat Repairs incl. Standard Patch & Cement	Product Code	QTY.	PARTS	LABOR	TOTAL
Service Call--Regular Hours	040 287			F/R	Up to \$150.00
Service Call--After Hours & Saturday*	040 288			F/R	Up to \$175.00
Service Call--Sunday & Holidays*	040 289			F/R	Up to \$200.00
VALVE HARDWARE					
	Product Code	QTY.	PARTS	LABOR	TOTAL
Core A-145	041 274		LMP		LMP
Sealing Hex Cap A-149	041 275		LMP		LMP
Spud H-41	041 276			F/R	F/R
Core Housing TV-CH-3	041 277		LMP		LMP
Tubeless Valve WHG-0570-VC	041 278		LMP		LMP
4" Swivel Valve Stem WH-45-4	041 279		LMP		LMP
6" Swivel Valve Stem WH-45-6	041 280		LMP		LMP
12" Hand Bendable Ext. #753-S-12	041 281		LMP		LMP
16" Hand Bendable Ext. #753-S-16	041 282		LMP		LMP
18.5" Hand Bendable Ext. #753-S-18.5	041 283		LMP		LMP
21.5" Hand Bendable Ext. #753-S-21.5	041 284		LMP		LMP
Large Bore Straight Valve H-42	041 285		LMP		LMP
4" Large Bore Brass Ext. #867-4	041 286		LMP		LMP
6" Large Bore Brass Ext. #867-6	041 287			F/R	F/R
Misc. Valve Hardware	041 288		LMP		LMP
Shop Supply Fee \$1.50 or 6.5% of service labor	041 289		LMP		LMP
O-RINGS					
	Product Code	QTY.	PARTS	LABOR	TOTAL
24" O-Rings	046 292		LMP		LMP
25" O-Rings	046 293		LMP		LMP
29" O-Rings	046 294		LMP		LMP
33" O-Rings	046 295		LMP		LMP
35" O-Rings	046 296		LMP		LMP
39" O-Rings	046 297		LMP		LMP
45" O-Rings	046 298		LMP		LMP
49" O-Rings	046 299		LMP		LMP
51" O-Rings	046 300		LMP		LMP
Tire Life per Gallon Installed	046 301		LMP		LMP
Tire Life per 55 Gallon Drum (per gallon)	046 302		LMP		LMP
Tire Seal per Gallon Installed	046 303		LMP		LMP
Fuel Surcharge "Off Site Service"	047 526			F/R	F/R
Misc. Off Road Charges	046 304		LMP	F/R	LMP/FR
OTR Tire Disposal	046 392		LMP		LMP

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Updated 10/01/2024

PROCESS MANUAL

INTRODUCTION

The following pages outline accounting and operating procedures and/or programs necessary to properly administer the terms of sales agreements in effect between the Goodyear Tire & Rubber Company and National Accounts.

A listing of subsidiary accounts and their parent companies may be found on Tire-HQ under Dealer Programs>National Accounts>Manual & Information.

Each account listed may purchase new tires, batteries, retreads and repairs, mechanical service and emergency truck road service unless otherwise specified by a note appearing directly under the name and address.

Company Owned Outlets are to refer to their Retail Operating Manual for additional instructions concerning Goodyear subsidiaries.

Questions concerning the national accounts manual billing instructions should be referred to the Goodyear Wholesale Operations Department (WOC) at 800-633-6802.

Contact the Wholesale Operations Department (WOC) AT 800-633-6802 or your goodyear field representative for confirmation before making deliveries to customers not listed in this manual.

Failure to comply with the National Account Manual accounting and operating procedures, instructions or policies contained herein and as may be in effect from time to time may result in exclusion from the Goodyear National Account program and the loss of the ability to service Goodyear National Accounts. Goodyear may from time to time alter, amend or modify any of the National Account accounting and operating procedures, instructions or policies without prior notice.

CREDIT CONTROL

Most National Accounts have blanket credit approval and require no credit control on the part of supply points. Those accounts which do NOT have blanket credit approval will carry specific instructions under the Account's name.

A credit approval number must be obtained under the following circumstances:

Individual customer instructions state, "NOTE: Credit Approval required for more than (a specified number) of truck tires."

A credit approval number is to be obtained by calling 330-796-1078. GBMS locations are to enter "NA" if the transaction covers merchandise or service that does not need a credit approval number.

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AUTHORITY FOR DELIVERY

NOTE: Associate dealers of Goodyear dealers and stores ARE NOT ELIGIBLE to make deliveries for the account of Goodyear to National or Government accounts. G3X dealers are eligible.

Physical Purchase Orders, Blanket Purchase Order Numbers, Purchase Order Numbers, Credit Cards, Release Orders or Numbers or Maintenance Coupons, when presented by an identified representative of the customer, are the authority for delivery of merchandise.

1. PHYSICAL PURCHASE ORDERS

The Purchase Order will usually contain all information that should be recorded on the delivery receipt. It will still be necessary to check your individual account instructions for specific requirements and restrictions. Supply points are to attach the P O to their file copy and retain for future use as proof of delivery or reference. All Purchase Orders must be made out to Goodyear.

2. PURCHASE ORDER NUMBERS

A customer may elect to authorize delivery on a Blanket or individual Purchase Order Number ONLY. Refer to your individual account instruction page for specific requirements. A SEPARATE DELIVERY RECEIPT MUST BE USED FOR EACH PURCHASE ORDER NUMBER. Blanket Purchase Orders are to be made out to Goodyear, care of (c/o) the Dealer or Store, and the original copy MUST be mailed to The Goodyear Tire & Rubber Co., National Account Sales, Dept 793, Akron, OH 44316.

3. REQUISITIONS

Some customers will supply a Blanket Purchase Order covering their Requirements for a specified period of time, then they issue Requisitions or Releases against the order. This may be a physical document or just a number.

4. SERVICE CARDS

Service Card numbers (Does NOT refer to MasterCard, Visa, etc., issued by individual National Accounts) must be recorded on the delivery ticket. Be sure to include all suffixes and prefixes, whether alphabetic or numeric. CHECK EXPIRATION DATE. ALL SERVICE CARDS ARE TO BE REVIEWED FOR LIMITATIONS.

5. CREDIT CARDS

Select National Account customers will be offered the option to pay their National Account invoice by American Express, MasterCard or Visa.

What should supply points expect?

Supply points can verify National Account credit card payers by looking in the electronic National account manual for their most current requirements. Supply points will also know the account pays by credit card when entering a National Account "Sales" transaction. NEW credit card requirements will display on the requirements screen.

Credit card National Account customers are required to pay Goodyear by credit card for every sale. Fleet managers or the driver may provide supply points with their card information. Suppliers will protect/secure the card information by first tokenizing the card and processing the National Account sales transaction as usual. Never bill the National Accounts on local books.

Suppliers may tokenize cards during the Sales transaction or tokenize the card prior to the Sales transaction.

National Account on-line orders with Credit Card tokenization

Credit card National Account customers who place on-line orders will be required to tokenize their credit card during the ordering process. Suppliers will receive the token as part of the order. Suppliers will enter this token during the Sales transaction requirements page, eliminating the need to ask for the actual credit card information.

6. PRECAUTIONS AGAINST FRAUDULENT PURCHASES

If you are requested by a person you do not know to deliver merchandise after normal working hours, be suspicious! Be especially careful if the buyer does not want the merchandise mounted, but just loaded in his car, truck or van. Take the following precautions:

- a. Call the National Account yourself to verify the order, if at all possible. Verify any phone number given by the buyer with information.
- b. Obtain the year, make and model, license number and state and any National Account identification painted on the vehicle used by the buyer to transport the merchandise.
- c. Get the buyer's driver's license number and state. Make sure the picture matches the buyer when available.
- d. Be suspicious of physical Purchase Orders, Releases, etc, that are not originals. A form might be a photocopy, but the order information and signatures should be the original.
- e. Any of the above information which is not a regular requirement for the National Account in question is to be entered on the Delivery Ticket in the Additional Information" area.

MERCHANDISE ELIGIBLE FOR DELIVERY

1. TIRES AND BATTERIES

All "in-line" merchandise (tires and approved service codes) is authorized for delivery to a Goodyear National Account. Changeover items are considered unauthorized merchandise and should NOT be delivered. Unauthorized merchandise must be billed locally. Only Goodyear and Dunlop Commercial products are Eligible – NO FOREIGN BRAND COMMERCIAL PRODUCTS ALLOWED.

2. RETREADS AND/OR RELATED REPAIRS

Only Goodyear produced retreads are eligible.

3. SERVICE AND SERVICE CHARGES

An administrative charge applies to all consumer services (auto & light truck) The administrative charge is 8.25% to Network locations, 10.75% non-Network locations. Commercial Services are assessed 5% to Network locations, 9% non-Network locations. Off the Road services administration fees are 5%.

See the National Account Service Price Book for policy and prices pertaining to consumer tire-related services. This is published on Tire-HQ.

All accounts other than those so noted are authorized to purchase all services listed in the National Account Service Price Book. The National Account Service Program is intended for preventative maintenance and tire related services.

The following services are NOT AUTHORIZED for billing through this service maintenance program.

- a. Engine replacement, overhaul (remanufactured, rebuilt, used, short block, etc) or internal repair.
- b. Transmission replacement (remanufactured, rebuilt, used, etc)

Any outlet providing above services must bill locally.

Do not deliver any part or service specifically restricted on an individual customer's manual page.

No additional service work beyond what is listed on the Purchase Order or Coupon is to be performed without either the approval of the Fleet Manager of the Leasing Company or parent company approval. DRIVERS DO NOT HAVE THE AUTHORITY TO REVISE PURCHASE ORDERS OR EXCEED AUTHORIZATION.

Exceptions must have the specific approval of the Fleet Manager of the Leasing Company or Parent National Account (note name of party approving, phone number, and justification for exceptions on the Delivery Ticket). Examples of such a need are when a service is sold that is not described on the National Account Service Price Book or when circumstances necessitate obtaining a part locally at a higher cost than from an AAA/D vendor. A miscellaneous code and the agreed - upon price should be shown on the Delivery Receipt. Failure to give adequate explanation and secure proper approval will result in the WOC having to bill and credit the item under the regular assigned National Account Service Price Book code and price. When in doubt, get Fleet Manager's approval.

Services performed that are not listed or priced in the National Account Service Price Book must, after Fleet Manager's approval, be priced in connection with the current List Price (Parts) and current Flat Rate Manual (Labor)(Zone Labor rates page of the National Account Service Price Book).

NATIONWIDE WARRANTY PROGRAM FOR NATIONAL ACCOUNTS

All mechanical services performed by Network Automotive Care locations are warranted nationwide through Goodyear. The warranties will be processed through a third-party administrator.

Observe the following procedures:

1. If a NETWORK AUTOMOTIVE CARE location performed the Original Service, and the Original Delivery Receipt is available, obtain the original delivery receipt from the customer. Contact the Third-Party Administrator by calling TOLL FREE 800-426-0733. ASE Certified Master Automotive Technicians man the phones. If you are the original servicing outlet it is NOT necessary to call the Third-Party Administrator. Process paperwork in accordance with your Network Nationwide Warranty agreement.
2. If a NETWORK AUTOMOTIVE CARE location performed the Original Service, and the Original Delivery Receipt is not available, perform the service and bill the National Account on a normal Delivery Receipt. Indicate <WARRANTY SERVICE> as a message. When billed by Goodyear, National Accounts must then forward the Original Delivery Receipt and Warranty Service Invoice to their National Account representative.

Additional Warranty Requirements

If you performed repairs on a National Account vehicle, and those repairs failed within the warranted time/miles you will be charged back for the warranty repairs if they are performed at another facility.

If the vehicle is within 25 miles of your facility and the vehicle can safely be driven, the vehicle will be returned to your facility for warranty repairs.

If the vehicle is inoperable or in an unsafe condition the administrator will authorize warranty repairs to be performed at another facility, even if your facility is within 25 miles, and you will be charged back for those repairs.

If you charged a National Account for repairs that you performed which should have been done by you for no charge (your warranty), you will be charged back for those repairs.

The Third Party Administrator will validate and authorize any warranty repairs based on the guidelines set forth in the current National Account Service Price Book.

You can contact the administrator at:

Claims 877-216-4460

Fax 303-736-1188

Goodyear National Account Warranty

PO Box 17659

Golden, CO 80402-6027

Failure to comply with all terms and conditions of the National Account Warranty may result in exclusion from the Goodyear National Account program and the loss of the ability to service Goodyear National Accounts.

Any liability claim asserted as a result of work performed by a Dealer or a Goodyear National Account is the sole responsibility of the Dealer providing the service which gave rise to the claim. It is the Dealer's responsibility to handle and resolve such claims. Dealer's failure to reasonably resolve such a claim may result in exclusion from the Goodyear National Account program and the loss of the ability to service Goodyear National Accounts.

Any ADDITIONAL service work not covered by the warranty must be billed on a SEPARATE National Account Delivery Receipt.

SUBSTITUTIONS

NO SUBSTITUTION MAY BE MADE FOR MERCHANDISE SHOWN ON THE PURCHASE ORDER WITHOUT APPROVAL BY FLEET CONTACT. All purchase orders which require correction or change must show the name, title, and phone number of the person authorizing.

ELECTRONIC DELIVERY RECEIPTS

National account deliveries are to be transmitted to Goodyear on a daily basis.

A maximum limit of thirty (30) days from the date of the delivery has been established for processing the delivery ticket. If deliveries are made and either not entered in the system or held pending for a period exceeding 30 days they will not be accepted. In order to process tickets beyond 30 days, you must contact the customer and receive specific agreement that they will pay the invoice. The details of this call (name, phone number) must be provided to the WOC. *See National Account Billing Claims Procedure NA Policy Letter 2023-13.*

Check the individual account's requirements for specific billing instructions and insert the individual account's requirements into the applicable fields on the requirement screen. Be sure to include the vehicle number on all leasing company vehicles. A STANDARD REQUIREMENT prompt for ALL accounts not listed under each account's instructions in the manual is the PRINTED NAME of the Driver and their BUSINESS PHONE NUMBER (incl Area Code). Do NOT use the driver's home phone number or address.

To properly apply sales tax on a national account delivery the WOC must know the correct point-of-receipt-of-merchandise. It is extremely important that the delivery receipt indicate the correct point where the physical delivery takes place (not necessarily the <ship-to> address you enter in the ship-to field). You must follow the prompts for "deliver out-of-state (y/n)()" and "state-delivered to ()." if the delivery was to a different taxing jurisdiction within your state there are no screen prompts. You must indicate the actual delivery location (whether delivered by store truck or common carrier) in the three 20 space "other billing info" fields (GBMS) or in the one 81 space "other billing info" field (Tire-HQ) on the requirement screen. Type "Del by (store or cc) to (address)".

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DEALER DELIVERY COMMISSION

Delivery commission/service allowance for National Accounts will be either dollars-per-unit or percentages on Base or Selling Price.

1. TIRES

a. CONSUMER Tires – GOODYEAR, DUNLOP AND KELLY
Refer to Policy Letters for Delivery Commission Schedule.

b. COMMERCIAL OVER-THE-ROAD TRUCK TIRES – GOODYEAR AND DUNLOP ONLY
Due to competitive pricing situations, Delivery Commission rates may vary on National Account deliveries. Contact your local Field Representative if you have any questions regarding the amount of Delivery Commission received.

2. BATTERIES

There is no Delivery Commission on Batteries. Credit will be at the same price Goodyear bills the Consumer, less a 5% Administration Fee. Battery prices for National Accounts are figured on an EXCHANGE basis. Battery disposal may not be applicable in certain states.

3. SERVICE WORK

Service work is not subject to Delivery Commission. Installation of parts and charges for mechanical service under the national account program must be priced on the per delivery receipt per the current National Account Service Price Book and must contain the assigned six digit product code when available; otherwise, use miscellaneous codes.

4. RETREADS AND REPAIRS (APPROVED BRANDS ONLY) MAY ONLY BE DELIVERED BY "AUTHORIZED SUPPLY POINTS -- SEE YOUR REGION MANAGER RETREAD SYSTEMS.

Retreads and/or Repairs are not subject to Delivery Commission. Credit will be at the same price Goodyear bills the Consumer.

CONTACT LIST

National Account Help Line -----330-796-2255

National Account Website -----www.goodyearfleetnetwork.com

Tire-HQ Help Desk -----800-331-4541

For assistance listen to all options
Option 5 – Tire-HQ, VOL, Fleet Business Integration

Billing -----800-633-6802

Option 1 – Billing Inquiries
Option 2 – Billing Corrections
Option 3 – Dealer A/R
Email: For items already billed / invoiced - na_corrections@goodyear.com
For items not yet billed / invoiced - na_billing@goodyear.com

Credit -----330-796-1078

Authorization to provide service requiring credit approval.

Claims Electronic Filing -----www.tire-hq.com

(Find under Financial Tab in Tire-HQ)

Fleet HQ -----877-484-7376

Goodyear POS Marketing Catalog (Imagine)-----866-263-3316

Email - goodyearhelpdesk@imagineps.com

Government Sales -----888-453-0021

Listen to all options carefully before making a selection.

National Account customers will not pay shop supplies

*** All prices are for most vehicles, some may require additional charges.**

Abbreviations- CIR- Current Inspection Rate; F/R- Flat rate; LMP – Local Market Price; N/C No Charge; CML- Current Manufacturer’s List

Updated 10/01/2024